

**Community Representation (CRI) Initiative February Meeting FAQ's**  
**As of 20 March 2024**

<b>Action Item Description</b>	<b>Status as of 03/20/2024</b>
A CRI member asked to begin testing for EDB as part of any new When told that it was not part of the long-term monitoring plan. , the member asked it to be included. EPA and Navy agreed.	The Navy is required to sample for EDB every three years. To date, all 20 samples have been below the detection limit of 0.01ug/l. The Navy recently added EDB analysis to their voluntary Extended Drinking Water Monitoring (EDWM) Plan, currently with regulators for concurrence. The samples will come from throughout the water distribution system, including fire hydrants.
CRI recommendations: providing information to people before they go to Hawaii, when they arrive, and before they sign the housing lease.	The Navy is working with Personnel Command on a way ahead and will pass to other services for consideration.
CRI wants Navy to test water heaters.	The WQAT will evaluate those requests and test water heaters on a case-by-case basis. Navy tested water heaters as part of the premise plumbing assessment, and cut open a water heater with a high TPH level to investigate further. The removal of the old water heater revealed minimal corrosion, and upon draining the water heater, the internal water showed no visible concerns. The team checked temperature readings, chlorine levels, general condition and interior components, finding no evidence of adverse water quality. Duplicate water samples were taken for independent comparative analysis at both Navy and Environmental Protection Agency labs with results expected later in March 2024.
CRI members suggest the safewaters.org website is too complicated / not user-friendly and has incorrect information.	Navy is reviewing reported data inconsistencies and working with the sites contracted provider to simplify user interface and accessibility.
Provide CRI with a copy of RFI responses	Per ACO we post answers within 30 days to updated FAQ page at <a href="https://cnrh.enic.navy.mil/Operations-and-Management/Red-Hill/2023-Administrative-Consent-Order/Community-Representation-Initiative/">https://cnrh.enic.navy.mil/Operations-and-Management/Red-Hill/2023-Administrative-Consent-Order/Community-Representation-Initiative/</a>
CRI member requests Navy testing for biological, bacteria, and microbial growth	The revised/updated Water Quality Action Team protocols include investigation of premise plumbing and site-specific evaluation for biological, bacteria, and microbial growth.
Monitor air quality during ventilation / tank cleaning.	The Navy has committed to Air Quality Monitoring during tank cleaning. The Navy's proposed plan was provided to DOH on 3/18.
For Awareness: DOH will conduct a "completely independent" testing regime and report findings to public.	DOH agreed to work with EPA to "develop a way forward." As of 19 March, Navy has not received any information from either agency on this matter.

**Community Representation (CRI) Initiative Questions For DHA  
Responses Provided by DHA**

<p>What improvements have been made to the Red Hill Clinic to address the mounting complaints about the poor quality of service provided to military families?</p>	<p>The Defense Health Agency has not received any complaints related to Red Hill Clinic accessibility or quality of care over the past 3 months through the Interactive Customer Evaluation (ICE) system or to providers and clinic managers directly.</p>
<p>Q. What progress has been made to provide medical services to non-military households with tap water from the Navy waterlines?</p>	<p>The Secretary of Defense Designation Memorandum, first signed in March 2023 and extended for an additional year on March 28, 2024, provides a means for non-DoD affiliated individuals whose homes are supplied by the JBPHH Drinking Water Distribution system to seek medical care at the Red Hill Clinic. Non-military individuals living in base housing (DoD affiliated GS, contract, retired, active duty, etc.) have also been able to seek care through Red Hill Clinic for water related symptoms.</p>