



OFFICE OF INSPECTOR GENERAL
DEPARTMENT OF DEFENSE
4800 MARK CENTER DRIVE
ALEXANDRIA, VIRGINIA 22350-1500

April 17, 2024

MEMORANDUM FOR UNDER SECRETARY OF DEFENSE FOR PERSONNEL AND
READINESS
ASSISTANT SECRETARY OF DEFENSE (HEALTH AFFAIRS)
DIRECTOR, DEFENSE HEALTH AGENCY

SUBJECT: Audit of the Defense Health Agency's Management of DoD Medical Treatment
Facilities Outside the Continental United States in Meeting Access to Care
(Project No. D2024-D000AW-0110.000)

The purpose of this memorandum is to notify you that we plan to begin the subject audit in April 2024. The objective of this audit is to assess the effectiveness of the Defense Health Agency's management of DoD medical treatment facilities outside the continental United States in meeting access to care standards for urgent and routine appointments for DoD beneficiaries. We may revise the objective as the audit proceeds, and we will also consider suggestions from management for additional or revised objectives. We plan to perform this audit in accordance with the Government Accountability Office's generally accepted government auditing standards.

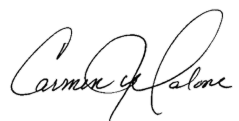
We will perform the audit at the Defense Health Agency and selected DoD medical treatment facilities located outside the continental United States. We may identify additional locations during the audit.

We request that you designate a staff member to serve as our point of contact for this audit within **5 days** of this memorandum. The point of contact should be a Government employee—a GS-15, pay band equivalent, or military equivalent—and knowledgeable in managing access to care related to the objective. Send the contact's name, title, grade/pay band, phone number, and email address to audityorktown@dodig.mil.

The Inspector General Act of 1978, 5 U.S.C. §§ 401-424, as amended, authorizes us to have access to personnel and materials as we determine necessary to perform our oversight in a timely manner. You can obtain information about the DoD Office of Inspector General from DoD Directive 5106.01, "Inspector General of the Department of Defense (IG DoD)," April 20, 2012, as amended, and DoD Instruction 7050.03, "Office of the Inspector General of the Department of Defense Access to Records and Information," March 22, 2013, as amended. Our website is www.dodig.mil.

If you have any questions, please contact [REDACTED]

FOR THE INSPECTOR GENERAL:

A handwritten signature in cursive script, appearing to read "Carmen J. Malone".

Carmen J. Malone
Assistant Inspector General for Audit
Acquisition, Contracting, and Sustainment