When you have to be right

UpToDate MobileComplete™

Search the complete UpToDate database of evidence-based recommendations from anywhere – even without a Wi-Fi or network connection.

Get full UpToDate content including more than 12,300 clinical topics, 9,700 graded recommendations and 7,300 unique drug monographs without an internet connection.

- Access UpToDate content without Wi-Fi or an internet connection
- View mobile optimized content, including calculators
- Earn CME for each clinical question researched
- Download content updates when connected to the internet

Set up UpToDate MobileComplete:

1. Go to the app store on your device (Android or Apple)
2. Search for UpToDate and download the app
3. Open the app and log in with your UpToDate credentials
   a. If you don't already have an account, register on a recognized military network (see next page for instructions)
4. Select “Offline Content” on the home screen
5. Choose “Topics” or “Topics and Graphics” to install content on your device

With UpToDate MobileComplete you get consistent and reliable access to UpToDate content whenever, wherever you are.
Accessing UpToDate® Anywhere

Follow these instructions to access UpToDate:

1. Access UpToDate by going to www.uptodate.com from any computer connected to a recognized military network.
2. From the UpToDate home screen, Click the Register button in the upper right corner.
3. If this is your first time accessing UpToDate and you do not have an existing Username and Password, complete all fields on the registration form and then click Submit Registration.
   If you already have an UpToDate Username and Password, click the blue log in hyperlink at the top of the Registration page. Sign in with your existing credentials. This will retain your current CME/CE/CPD data from any previous UpToDate user records in one UpToDate user record.
4. Once you’ve filled in the fields on the registration form, you will need to verify your email address. Click Send Verification Code. A code will be sent to the email you entered in the form. Check your email. (B) Enter the code you received in the box at the bottom of the registration form. You will have 10 minutes to retrieve the code, enter it, and click Submit Verification Code.
To maintain uninterrupted access to UpToDate Anywhere, you must re-verify your affiliation with your hospital or organization once every 180 days.

Re-verification can be accomplished using the following methods:

1. **Preferred Method:** Access UpToDate in your EMR at least once every 180 days. Confirm you are logged in by locating your name in the upper right-hand corner of the UpToDate screen. This will automatically re-verify your affiliation and you will not receive any re-verification messaging. This method does not require UpToDate log in.

2. Log in to UpToDate by going to www.uptodate.com from a computer or device connected to your hospital or organization’s network. This method requires you to log in to UpToDate with your UpToDate User name and Password. Please note: In-application & email messaging will inform you of the need to verify affiliation if you have not done so by day 170. You will receive a second alert at day 180. If you fail to re-verify by day 180, you will lose mobile and remote access. To regain access, please complete the re-verification process outlined in steps 1 or 2.

- Email: customerservice@uptodate.com
- Phone: 1-800-998-6374 or +1-781-392-2000 Monday through Friday, 7 a.m. – 9 p.m. (Eastern)