

Unclassified



# NSA/CSS Requirements for Paper Disintegrators Devices



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## 1 Introduction

Paper Disintegrators must pass an evaluation by meeting requirements set by the National Security Agency/Central Security Service (NSA/CSS) to disintegrate classified paper and other storage media such as punch tape and optical storage media. Secondly the operational, administrative, power, safety, environmental and mechanical areas will be evaluated to minimize the potential risk.

If the evaluation yields acceptable results, then NSA/CSS will include the device in the next release of the "NSA/CSS Evaluated Products List for Paper Disintegrators." The Evaluated Products List (EPL) is meant to serve as guidance; inclusion in this document is not an endorsement by the NSA/CSS or the U.S. Government. **All listed products on the EPL sanitize Top Secret/Sensitive Compartmented Information (TS/SCI) and below.**

## 2 Purpose and Use

A vendor should use this document as a guide for the NSA/CSS evaluation. For a vendor's product to be included in the "NSA/CSS Evaluated Products List for Paper Disintegrations," it must satisfy all requirements in this document and go through an evaluation performed by the Center for Storage Device Sanitization Research (CSDSR). The paper disintegration will be evaluated against a random assortment of storage media which the vendor claims disintegrate.

## 3 Definitions

- **Center for Storage Device Sanitization Research (CSDSR):** The office that guides the sanitization of information system (IS) storage devices for the NSA/CSS.
- **Evaluated Products Lists (EPL):** A list managed by the CSDSR lists sanitization/destruction equipment that meets NSA/CSS specifications. These lists apply to all NSA/CSS elements and pertain to all IS storage devices utilized by NSA/CSS elements, contractors, and personnel.
- **Evaluator:** The destruction engineer performing the evaluation.
- **Impulse noise:** A category of (acoustic) noise that includes almost instantaneous sharp sounds.
- **Jam:** The instance of a device seizing or becoming stuck through an operation. The CSDSR considers a machine jammed when the operator must manually interfere with unjamming or resetting the device. Any automatic unjamming systems will be regarded as a part of the device's operation as long as the operator does not need any significant interference.
- **Operator:** The person using the paper disintegrator to perform the destruction of paper, punch (key) tape, or CDs.
- **Optical Storage Media:** Optical storage Media store and read data using light, often recording information on an optical disk. The most common optical storage types are read and write CDs, DVDs, and Blu-ray discs.
- **Paper Disintegrator:** Paper Disintegrators are used for high volume destruction needs. These machines usually have more precise controls, totally enclosed, soundproof, powerful fan-cooled motors, and performance knives compared to paper shredders. The device will reduce paper, punched tape, or CDs to a small edge size so that classified data cannot be extracted. Devices that meet NSA/CSS sanitization specifications for the following paper, punch (key) tape, or CDs will be identified with the subsequent approval ratings:
  - P = Paper
  - K = Key (punched) tape (plastic or paper)
  - C = CDs
- **Paper:** Paper is a material manufactured in thin sheets from the pulp of wood or other fibrous substances, used for writing, drawing, printing on, or as wrapping material. Paper is categorized by thickness, weight, and size.

- **Punched (key) tape:** Punched tape or perforated paper tape is a form of data storage consisting of a long strip of paper in which holes are punched. Now virtually obsolete, it was widely used during much of the 20th century by governments to store cryptographic keys.

## 4 General Requirements

### 4.1 Disintegration

The paper disintegrator must reduce paper, punched tape, or CD to a maximum edge of 3 millimeters by 5 millimeters. For more information (see [reference a](#)).

### 4.2 Operational Time

The evaluation will include the timed destruction of conventional office copy paper (letter size, 20-lb weight, uncoated) and/or CDs (if the device states) for 1 hour. The vendor must define the volume classification as shown in [Table 1](#).

Table 1: Paper Volumes to Test

Type	Volume (reams/hour)	Volume (lbs)	Sheets (20 lb)
Low	0 - 10	0 - 50	5,000
Medium	11 - 20	51 - 100	7,500
High	21	101 +	12,500

The paper disintegrator may jam up to 3 times during the hour; however, a jam must be cleared within 5 minutes.

### 4.3 Paper

A paper disintegrator must define the maximum paper thickness, weight, and size it will disintegrate.

### 4.4 Number of Sheets or Disks

The paper disintegrator must destroy the maximum number of sheets of paper and/or optical disks at the same time as claimed by the vendor. This test must not jam the machine at least two out of three attempts.

## 5 Administrative Requirements

### 5.1 Labels

The paper disintegrator must have a label that can be easily viewed and includes:

- Company Name
- Model Number
- Serial Number

### 5.2 Feature Claims

Vendors of paper disintegrators must clearly state in their documentation all media the disintegrator is capable of destroying. The NSA/CSS will not test the device for media unclaimed by the vendor, nor will NSA/CSS approve untested media destruction capabilities. Failure to claim a requirement in the documentation may result in disqualification for evaluation.

### 5.3 User/Operator Guide

The unit must have an English version of the user/operator manual. The manual must include the following:

- An accurate description of the paper disintegrator.
- A list of the storage devices that this device can disintegrate.
- An accurate summary of all features and functions.
- List of specifications (i.e., power consumption, motor size, etc.)
- Operator allowed maintenance procedures that do not alter calibration:
  - Changing Filters
  - Removing a jam
  - Lubrication
  - Safety procedures

## 6 Power Requirements

### 6.1 Electronic Operation

The paper disintegrator will be approved for a power source that is evaluated in testing. Every power source for a paper disintegrator must be individually tested to claim approval.

### 6.2 Manual Operation Force

A manually powered destruction device must take less than 300 Newtons of force by a human operator to destroy the media.

### 6.3 On/ Off Mechanism

If the paper disintegrator must have an on/off mechanism that an operator can use safely.

**NOTE:** If your device does not have an emergency stop mechanism, this on/off mechanism must follow all the functions outlined in the [7.1 Emergency Off section](#).

### 6.4 Power Indication

The paper disintegrator must have a power-on indication display that the operator can see.

### 6.5 Ready Indication

If the paper disintegrator requires a warm-up period before the operation, it must have a ready indication display.

## 7 Safety and Environmental

### 7.1 Emergency Off

The paper disintegrator must have an emergency stop mechanism that is identified. This stopping mechanism should be initiated in a single human action and override all other functions without hindering protective functions (see [reference f](#)). The stop mechanism must be within 0.5 meters from the location where the storage media is fed into the machine for sanitization. Disengaging the emergency stop mechanism should not start the machine. The emergency procedure must be documented, which should include directions on how to reset the device.

**NOTE:** some devices that are not electrically powered may be excluded from this requirement.

## 7.2 Operator Protection

The paper disintegrator must protect the operator. The operator must not contact any moving parts or projectiles during the operation of the paper disintegrator. The paper disintegrator must be in an enclosed chamber that will not allow the destruction mechanism to work until a door is closed, totally enclosing the paper disintegrator.

## 7.3 Reverse

A paper disintegrator with an automatic feeder for paper and/or optical media must either automatically or manually allow the reverse operation.

## 7.4 Debris Collection

The paper disintegrator's internal design must deposit the majority (99%) of the particles into the debris bin.

## 7.5 Debris Full

The paper disintegrator must have a full debris indicator and must automatically shut off. This must be an actual sensor measurement of the level of debris in the bin and not based on time or other criteria.

## 7.6 Debris Handling

The paper disintegrator operator must have the ability to remove and empty the debris quickly.

## 7.7 Noise

Sound levels for the device must meet both the National Institute for Occupational Safety and Health (NIOSH) and the Occupational Safety and Health Administration (OSHA) standards (see [references b and c](#)). CSDSR requires the sound level of devices that create impulse noise to be less than 120 dB. Machines that make continuous noise must follow Table 2 - Permissible Noise Exposures. Since operation time varies among users, the CSDSR requires the sound level of devices to be less than 85 dBA.

**Table 2: Permissible Noise Exposures**

Duration per day, hours	Sound level dBA slow intervals
8	90
6	92
4	95
3	97
2	100
1 ½	102
1	105
½	110
¼ or less	115

## 8 Mechanical

### 8.1 Fit and Finish

The paper disintegrator should have a tight fit with no gaps greater than 2 millimeters between panels, loose panels, faulty doors, loose windows, or sharp edges that could cause safety or operational issues.

The paper disintegrator should be a production unit that is complete, and all features should be operational. Special features for service engineer diagnoses are allowed but should not be available to the operator.

### 8.2 Vibration

The effects of vibration can be severe. Unchecked vibration can accelerate rates of wear (e.g., reduce bearing life) and damage equipment. Vibrating machinery can create noise, cause safety problems and lead to degradation in plant working conditions.

The machine must not exhibit vibration velocity in the unsatisfactory or unacceptable range shown below in Table 3. The unsatisfactory or unacceptable ranges differ among the four different listed machine classes:

- class A: small machines to 15 kW
- class B: 15-75 kW on light foundations and 15-300 kW on heavy foundations
- class C: above 300 kW on heavy and rigid foundations
- class D: above 300 kW on flexible foundations (soft mount).

The measurements will be taken at locations around the device using a digital vibration instrument.

**Table 3: Vibration Severity**

Vibration Severity						
	Machine		Class A	Class B	Class C	Class D
	in/s	mm/s				
Vibration Velocity V <sub>ms</sub>	0.01	0.28	Good	Good	Good	Good
	0.02	0.45	Good	Good	Good	Good
	0.03	0.71	Good	Good	Good	Good
	0.04	1.12	Satisfactory	Good	Good	Good
	0.07	1.80	Satisfactory	Satisfactory	Good	Good
	0.11	2.80	Unsatisfactory	Satisfactory	Satisfactory	Good
	0.18	4.50	Unsatisfactory	Unsatisfactory	Satisfactory	Satisfactory
	0.28	7.10	Unacceptable	Unsatisfactory	Unsatisfactory	Satisfactory
	0.44	11.20	Unacceptable	Unacceptable	Unsatisfactory	Unsatisfactory
	0.70	18.0	Unacceptable	Unacceptable	Unacceptable	Unsatisfactory
	0.71	28.0	Unacceptable	Unacceptable	Unacceptable	Unacceptable
	1.10	45.0	Unacceptable	Unacceptable	Unacceptable	Unacceptable

  

Key	
Good	Green
Satisfactory	Orange
Unsatisfactory	Light Red
Unacceptable	Red

Note: Table 3 is based on the general guidelines from International Organization for Standardization (see [reference e](#)).

### 8.3 Heat Generation

ASTM C1055 (the Standard Guide for Heated System Surface Conditions that Produce Contact Burn Injuries) recommends that surface temperatures remain at or below 44°C (see [reference d](#) and Table 4 below).

**Table 4: Thermal Sensations and Associated Effects Throughout Range of Temperatures Compatible with Tissue Life**

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Sensation	Skin Color	Tissue Temperature		Process	Injury
		deg. C	deg. F		
Numbness	White	72	162	Protein Coagulation	Irreversible
	Mottled Red and White	68	140		
Maximum Pain		Bright Red		64	111
	60				
Severe Pain	Light Red	56	93	Normal Metabolism	None
Threshold Pain		52			
Hot	Flushed	48	93	Normal Metabolism	None
Warm		44			
			40		
		36			
		32			

At that temperature, the average operator can touch a 44°C surface for up to six hours without causing damage to the skin. Heat measurement will be taken in various places on each side of the machine, and no measurement should be above 44°C. Measurements will be taken inside the machine in areas that the operator can access (e.g., to empty debris, perform maintenance, reset motors, etc.). Warning labels must be visible if the temperature in these locations can exceed 44°C. No temperature above 60°C in accessible areas will be allowed.

### 8.4 Calibration or Maintenance

Any machine will require calibration and maintenance during its lifetime. All required calibration or maintenance tasks performed by the operator must be safe and easy to accomplish. Some specific requirements:

- Unit jams must be cleared within 5 minutes.
- Filters must be changed within 5 minutes without using special tools.
- A thermally induced shutdown of a device operation must last no longer than 10 minutes to reset and permit regular operation.
- Lubricant should be able to be applied, refilled, or replaced within 5 minutes.

## 9 References

- a. [NSA/CSS Policy Statement 9-12](#), “NSA/CSS Storage Device Sanitization Manual”
- b. [OSHA 1910.95](#), “Occupational noise exposure.”
- c. [NIOSH Publication Number 98-126](#), “Occupational Noise Exposure”
- d. [ASTM C1055](#), “the Standard Guide for Heated System Surface Conditions that Produce Contact Burn Injuries”
- e. [ISO 20816](#), “ISO 20816 Mechanical vibration” — Measurement and evaluation of machine vibration
- f. [ISO 13850](#), Safety of machinery – Emergency Stop Function – Principles for design