



**NATIONAL  
MARITIME  
CENTER**

# MERCHANT MARINER CREDENTIALING

**USCG National Maritime Center**

3/3/2021

Witness Presentation  
CAPT Martin, USCG CG-NMC

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**



MBI Exhibit CG 110  
Page 1 of 9



**NATIONAL  
MARITIME  
CENTER**

# The National Maritime Center's Mission:

To issue credentials to fully qualified mariners in the most effective and efficient manner possible in order to assure a safe, secure, economically viable, and environmentally sound Marine Transportation System.

3/3/2021

2

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# Range of Operations

- Credential Production
- Safety/Suitability/Security
- Medical & Professional Evaluations
- Course Approval & Auditing
- Examination Development/Proctoring
- Records Management/Official Correspondence
- Merchant Mariner Database
- Customer Service

3/3/2021

3

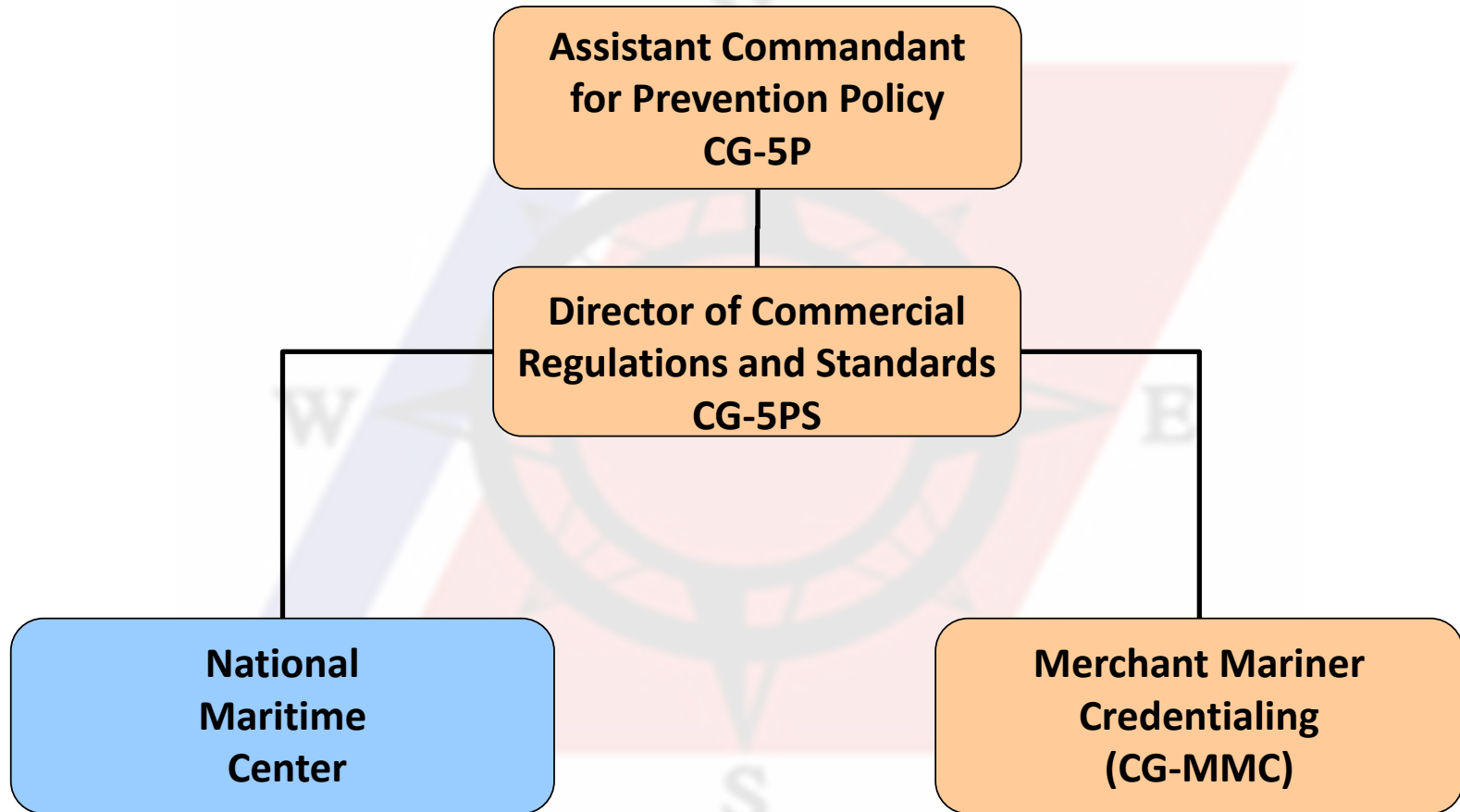
U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# 5P/5PS Credentialing Organization



3/3/2021

4

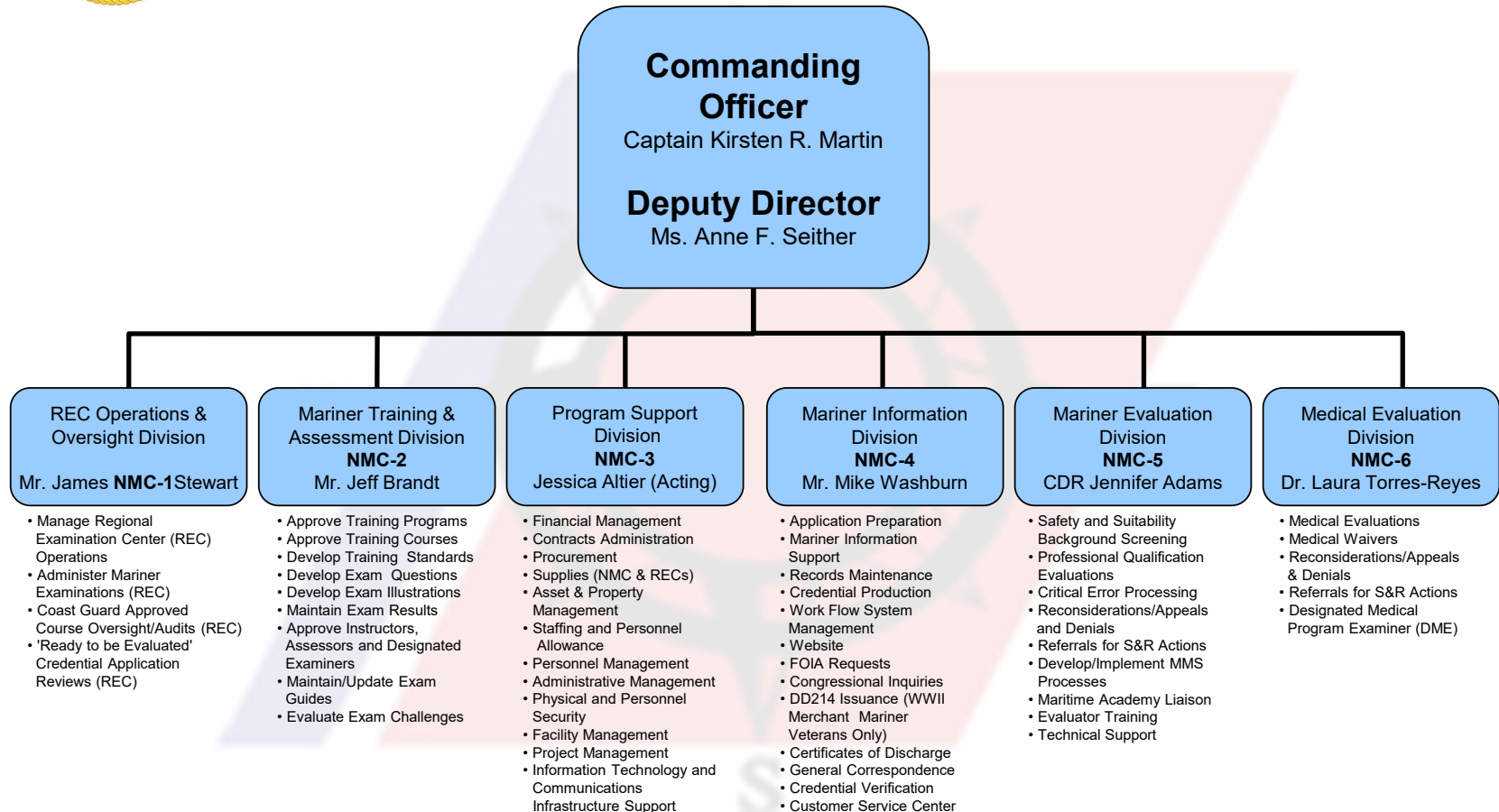
U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# NMC Organization & Functions



3/3/2021

5

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# 20 Storefronts

## Regional Exam Centers (REC)/Monitoring Units



- Customer Service
- Prescreen Applications
- Administer Exams
- Course Oversight

Sign up for NMC info at the [NMC website](#)

- Mariner Credentialing Program Information
- Mariner Medical Information
- Mariner Courses & Training

3/3/2021

6

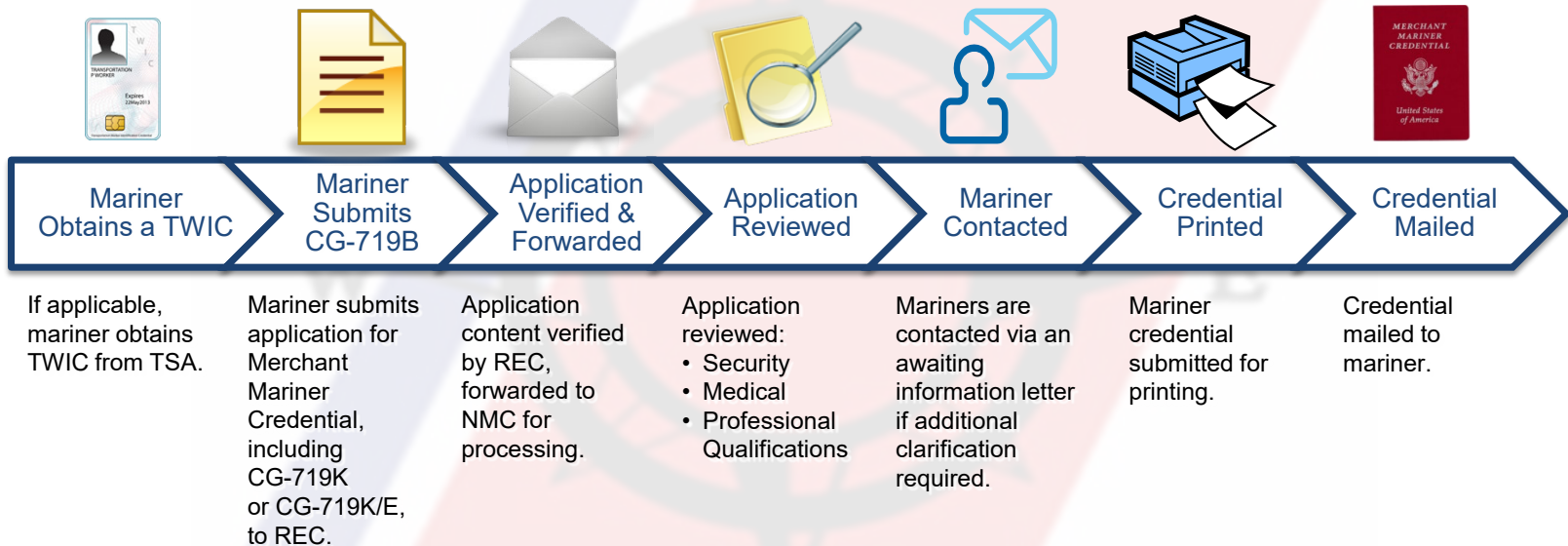
U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# MMC: Application to Issuance



3/3/2021

7

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





**NATIONAL  
MARITIME  
CENTER**

# An average day at the NMC

## Through 31 January 2021

- Applications Received: 331
- Auto-generated E-mails: 2,698
- Credentials (MMC & Med Cert):
  - Course, Instructor, and DE Approvals: 10
  - Exams Given: 33 (Modules: 66)
- Safety & Suitability: 162
- Awaiting Info: 188
- Approved to test: 30
- Denied: <1
- Credentials and Med Certs Produced: 377
- Contact Center Contacts: 1,176
- WWII-Related Correspondence: 5



3/3/2021

8

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**







**NATIONAL  
MARITIME  
CENTER**

## Questions?

For more information,  
contact the National Maritime Center at:

[The NMC Website](#)

or

**1-888-IASKNMC (427-5662)**

3/3/2021

9

U.S. Department of  
Homeland Security  
**United States  
Coast Guard**

