

# IA Joint Report

USFF ★ CNIC ★ CNRFC ★ NECC ★ ECRC

9<sup>th</sup> Edition

April 2020

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## Points of Contact

**USFF N1 GFM Help Desk**  
**DSN: 312-836-2403**  
**Comm: 757-836-2403**  
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**USFF Functional Account**  
**[USFF.IA.FCT@navy.mil](mailto:USFF.IA.FCT@navy.mil)**

**ECRC CDO**  
**757-763-8640**

**ECRC Action Officer Email**  
**[ECRC\\_NRFK\\_N33@navy.mil](mailto:ECRC_NRFK_N33@navy.mil)**

**ECRC ESO**  
**757-341-7420**

**ECRC 24/7 Family Hotline**  
**877-364-4302**  
**[ECRC.FS.FCT@navy.mil](mailto:ECRC.FS.FCT@navy.mil)**

**My Navy Career Center**  
**833-330-6622**

**CIAC/IDSS in NFAAS**  
**[www.navyfamily.navy.mil](http://www.navyfamily.navy.mil)**

**[www.ia.navy.mil](http://www.ia.navy.mil)**

**[www.ecrc.navy.mil](http://www.ecrc.navy.mil)**

## A Message for Our IA Sailors

*As we face the impact of COVID-19 on our global missions and our lives, know that **you** are on our radar; regardless of which phase you are in on your mobilization.*

*Since the onset of the crisis, extensive guidance has been published throughout the DoD enterprise on response planning, travel restrictions, force health protection directives, training command operations, and much more. Given the dynamic and ever changing environment, we're working hard to develop clear and concise policies that meet the needs of everyone impacted by changes to Global Force Management (GFM) employment. While these policies are in development, we continue to work with you on a case-by-case basis and encourage open lines of communication to expedite connecting you to the resources you need.*

*Our priorities are: **protect our people** (e.g. health, pay, and benefits), **mission assurance**, and **support whole-of-government approach to our nation efforts**.*

*We understand the tremendous stress many are under during this time. Our primary focus has been on adapting our normal processes to overcome COVID-19 related constraints in partnership with Commander, Navy Reserve Forces Command, Navy Personnel Command, Navy Expeditionary Combat Command, and many other commands.*

*Comprehensive policies take time and ingenuity, especially in a dynamic environment like COVID-19. We are working around the clock planning and testing innovative solutions, some of which include:*

- *Offering voluntary waivers to allow Sailors to extend on their assigned duties past their end of mission (in specific cases by theater combatant commands)*
- *Order modifications directing Sailors back to their home of record, minimizing the need for intermediate stops (and unnecessary exposure)*
- *Virtual administrative processing when going from Reserve status to active duty status, and vice versa*
- *Other order adjustments that minimize potential exposure until travel restrictions are lifted/adjusted*

*These are just a few examples of what we've been working on. As we develop a comprehensive strategy, we ask for your patience. We encourage you to reach out to your USFF Action Officer (AO), Expeditionary Combat Readiness Center (ECRC) AO, or Command Individual Augmentee Coordinator (CIAC) to raise any issues. You can also reach the USFF IA GFM directorate at [usff.ia.fct@navy.mil](mailto:usff.ia.fct@navy.mil).*

*Thank you for your perseverance and continued professionalism while we navigate these uncharted territories!*

**Mission First, Sailors Always!**

- U.S. Fleet Forces Command IA GFM Directorate

## Additional Resources

### FLEET & FAMILY SUPPORT

- Call 1-800-372-5463 or visit [https://www.cnic.navy.mil/ffr/family\\_readiness/fleet\\_and\\_family\\_support\\_program.html/](https://www.cnic.navy.mil/ffr/family_readiness/fleet_and_family_support_program.html/)

### MILITARY VETERANS CRISIS LINE

- 24/7 confidential and toll-free support for service members and veterans in crisis.
- Call 1-800-273-TALK (option #1), text 838255, or visit [www.militarycrisisline.net](http://www.militarycrisisline.net)

### MILITARY ONESOURCE

- Confidential non-medical counseling available to service members and families.
- Call 1-800-342-9647 or visit [www.militaryonesource.mil](http://www.militaryonesource.mil)

### NAVY CHAPLAIN CARE

- Communications are 100 percent confidential unless the service member decides otherwise.
- Call 1-855-NAVY-311 to request chaplain support or visit <https://www.navy.mil/local/chaplaincorps/chaplaincare.asp>

### PSYCHOLOGICAL HEALTH CENTER OF EXCELLENCE (PHCOE)

- Free and confidential professional health resource for service members, families and clinicians.
- Call 1-866-966-1020 or visit <http://www.realwarriors.net/livechat> to speak with a consultant 24/7.

### PSYCHOLOGICAL HEALTH OUTREACH PROGRAM (PHOP)

- Provides Navy Reservists and their families full access to appropriate psychological health care services.
- Contact your local PHOP region for assistance at 1-866-578-PHOP(7467) or visit <https://www.public.navy.mil/nrh/Pages/PHOP.aspx> for more information.

### NAVY AND MARINE CORPS PUBLIC HEALTH CENTER

- Committed to supporting Fleet and Marine Corps readiness and enhancing public health outcomes through products and services.
- Visit <https://www.med.navy.mil/sites/nmcphc/health-promotion/Pages/default.aspx> for more information.

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*The IA Joint Report is published quarterly by the USFF IA Policy Division to educate and advise IA Coordinators and current and prospective IA service members. Your feedback and suggestions are welcome. Please submit all questions, comments, and concerns to [usff.ia.fct@navy.mil](mailto:usff.ia.fct@navy.mil)*

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## FIND PAST EDITIONS OF THE IA JOINT REPORT HERE!

[https://www.public.navy.mil/IA/Pages/PD\\_PC\\_IAJOINTREPORT.aspx](https://www.public.navy.mil/IA/Pages/PD_PC_IAJOINTREPORT.aspx)

- 8<sup>th</sup> Edition: Courtesy MOBs, DEMOB Travel
- 7<sup>th</sup> Edition: Uniform Issuance at ECRC, ILPP Info
- 6<sup>th</sup> Edition: Voluntary Extension Policy

