

NATIONAL SECURITY AGENCY CENTRAL SECURITY SERVICE FORT GEORGE G. MEADE, MARYLAND 20755-6000

23 February 2009

MEMORANDUM FOR THE CHAIRMAN, INTELLIGENCE OVERSIGHT BOARD

THRU: Assistant to the Secretary of Defense (Intelligence Oversight)

## SUBJECT: (U//<del>FOUO)</del> Report to the Intelligence Oversight Board on NSA Activities -INFORMATION MEMORANDUM

(U//FOUO) Except as previously reported to you or the President, or otherwise stated in the enclosure, we have no reason to believe that any intelligence activities of the National Security Agency during the quarter ending 31 December 2008 were unlawful or contrary to Executive Order or Presidential Directive and thus should have been reported pursuant to Section 1.7.(d) of Executive Order 12333.

(U//FOUO) The Inspector General and the General Counsel continue to exercise oversight of Agency activities by inspections, surveys, training, review of directives and guidelines, and advice and counsel. These activities and other data requested by the Board or members of the staff of the Assistant to the Secretary of Defense (Intelligence Oversight) are described in the enclosure.

GEORGE ELLARD Inspector General VITO T. POTENZA

General Counsel

(U//<del>FOUO)</del> I concur in the report of the Inspector General and the General Counsel and hereby make it our combined report.

KEITH B. ALEXANDER Lieutenant General, U. S. Army Director, NSA/Chief, CSS

Encl:

Quarterly Report

Approved for Release by NSA on 12-19-

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2014.

Derived From: NSA/CSSM 1-52FOIA Case # 70809 (Litigation)Dated: 20070108Declassify On: 20320108

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1. (U/FOUO) Intelligence, counterintelligence, and intelligence-related activities that violate law, regulation, or policy substantiated during the quarter, as well as actions taken as a result of the violations.

## (U) Intelligence Activities

# \_(TS//SL// REL TO USA, FVEY) Unintentional collection against United States

	- (IS//SI// REL IO USA, FYEY	+ Unintentional conection	against United States	
	persons. This quarter, there	were instances in which Sig	nals Intelligence (SIGINT)	
	analysts inadvertently targeted			
	while pursuing foreign intellige			
(b) (1)	destroyed as required by United	1 States SIGINT Directive (US	SID) SP0018.	
(b)(3)-P.	L. 86-36		(b) (1) (b) (3)-P.L. 86-36	
11	(U) Unauthorized Targeting		(b) $(3) - 18$ USC 798	
	(0)		(b) (3)-10 USC 3024(i)	Ň
	TOUCHAIRS AN MEA analyset	manales tools of a TIC talanhan		1
$\langle \rangle$	(TS//SI//NF) An NSA analyst v			
A.		the selector was foreign		
Ż	foreign intelligence target. Thi			
	The selector v	was detasked and	the analyst was paired with a	
	senior analyst for additional tra	ining. No collection resulted f	rom this violation (b) (1)	
		-	(b) (3)-P.L. 86-3	36
	(TS//SI//REL TO USA, FVEY)	Jan N	SA analyst improperly searched	
	· · · · · · · · · · · · · · · · · · ·	and the second se		
		inalysts to acquire translation n		
	appraisals. The violation was f		who provided	
	additional training to the analys	st. The queries returned	results, which were purged from	
159	the NSA database	and the second se		
(b) (1)			<u>/</u>	
(b)(3) - P.	L (TS//SI/NF)	an NSA		
		ided the e-mail address of	in a query list of targeted	
1			the query was terminated with no	
//		his mistake the same day, and	(b) (3) -P.L. 86-36	
17	results		(b) (3)-50 USC 3024(i)	1
				1
11	(TS//SI//REL_TO-USA, FVEY)	On two occasions, collection	occurred while valid foreign targets	
17	were in the United States. In th	ne first instance, detasking was	requested on	
/ /		but the	selectors were not removed	
1		the second se	on was purged from NSA	
1	databases. The second instance		Selectors were deactivated	
	Inc second mstance	e occurred	but collection	
	11.0		and the provide the providence of the providence	
	occurred before		intercepts were purged from an	
	NSA database as they were iden	<u> </u>	// No	
	reporting resulted from either v	violation.	(b) (1)	
		and the second	(b) (3)-P.L. 86-3	6
	-(TS//SI//NF)	NSA analysts learned of a	collection	
	violation. Analysts believe that	·	records occurred	
- Andrews	violation. 7 marysts believe that	and a second sec		
and the second		(b) (1)		
(b) (1)		(b) (3)-P.L. 86-36		
	-P.L. 86-36	(b) (3)-18 USC 798	Derived From: NSA/CSSM 1-52	
-(E) (a)	-50 USC 3024(i)	(b)(3)-50 USC 3024(i)		
			Dated: 20070108	
			Declassify On: 39480914	

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Unfortunately, all related collection was purged from NSA databases in 2004.	
The details of the violation are still being researched. The NSA/CSS Office of the Inspector	
General (OIG) will track this action and report the results. (b) (1) (b) (3)-P.L. 86-3	36
(TS//SI//REL) On an NSA analyst learned that foreign targets were	
targeted e-mail selectors were detasked,	
and collection was purged from an	
NSA database. When confirming the detasking the analyst found that the	
selectors had not been removed from The cause of the	
problem was software-related. The selectors were removed	
No collection resulted because had not been conducted from	
(b) (1)	
(b) (1) (b) (3)-P.L. 86-36	
(U) Database Queries (b) (3)-P.L. 86-36 (b) (3)-50 USC 3024(i)	
(S//SI//REL-TO-USA, EVEY) On Occasions, NSA analysts constructed poor database queries.	
In of the occasions, collection resulted from the overly broad or incomplete queries. All	
resulting collection was deleted. The remaining incidents did not result in collection. No	
reports were issued.	
reports were issued.	
(TS//SI//REL TO USA, FVEY) Additionally, on occasions, NSA analysts failed to verify that targets were located outside the United States before conducting database queries. In of the instances, the oversights resulted in collection.	
All queries were terminated and when collection occurred, the data was deleted.	
No reporting occurred. (b) (1)	
(b) (3)-P.L. 86-36	
(U) Detasking Delays (b) (3)-18 USC 798 (b) (3)-50 USC 3024(i)	
(TS//SI//NF) A valid foreign target traveled to the United States and	
before the target's selector was detasked. A detasking request was submitted	
on the	
United States. The detasking did not occur until after the target returned	
overseas. This violation was caused by an inefficient process for detasking. To lessen the	
risk of future violations of this type, analysts are now required to	
Collection associated with this violation was purged from NSA	
databases	
(b) (1)	
(b) (3)-P.L. 86-36	

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	-1	OP SECRET//COMINT//NOFORN-	
		(b) (1) (b) (3) -P.	1. 86-36
	(U) Destruction Delays		
3		Human error caused a delay delay in deletin	-
	from an NSA database. the intent of deleting collection	an NSA analyst submitted a pu from He mistakenly believed	1. See a second se Second second s
	would effect purging for	was deleted from th	2003
		mistake was found.	
	(SUCHARE TO LICA EVEN)	Unintentional dissemination of U.S. ide	antities There
		GINT analysts disseminated communications	
	U.S. persons while pursuing fo	reign intelligence tasking this quarter. All da	ta have been deleted
		SID SP0018. In of the instances, SIGI	
		ed the identities of U.S. persons, organization	(D) (L)
	reports were either not reissued	or were reissued with proper minimization.	(b)(3)-P.L. 86-36 (b)(3)-18 USC 798
) <del>/-</del>	(S//SI//NF)	an NSA analyst included information from	And the second
			to the
	NSA SIGINT production shain Ad	although, within NSA, the	is not part of the
and the second se	forwarded to	ditionally, the same unminimized and unevalu	ed to NSA. The (b)(3)-P.L. 86-36
	was not authoriz	ed to receive unminimized and unevaluated	
(b) (1) (b) (3) - P. L.	instances, the disseminated dat	a was destroyed	
	(TS//SI//NF) Before obtaining	The Annual An	an NSA analyst
2. <del></del>	e-mailed a briefing that include		to the
		later that month	
		e mistake, she directed destruction of the brie	
	as she applied for an identity re e-mailed briefing to destroy.	elease The	had no record of the
	e-maned offering to desiroy.		(b) (1) (b) (3)-P.L. 86-36
	(S//SI//RELTO-USA, FVEY)	the name of a U.S. pe	
		inside and outside the SIGINT Production C	
	forwarded to all addressees.	The e-mails were recalled and a destruction r	notification was
	forwarded to an addressees.		
	(TS//SI//REL-TO-USA, FVEY	an NSA analyst incl	uded U.S.
	person	A for a least to recent a d l	
		A analyst forwarded	
	the analyst	noticed that he had not minimized the U.S. is	dentifiers. He
	directed and confirmed the des	truction of the charts by	
		(b)(1)	(b) (1)
		(b)(3)-P.L. 86-36	(b)(3)-P.L. 86-36 (b)(3)-18 USC 798
			(b)(3)-50 USC 3024(i)

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$\left( \mathrm{U} ight)$ The Foreign Intelligence Surveillance Act (FIS	SA)	(b)(1) (b)(3)-P.L. 86-36
(U) Business Records Order		(b)(3)-50 USC 3024(i)
(TS//SI//REL TO USA, FVEY)       On 31 October 2008,         passed a mistyped phone number to an NSA analyst         resulted in the targeting of an       number in Br         3 November 2008 until 5 January 2009. All related call of purged on 5 January 2009, and       or         (TS//SI//NF)       On 15 December 2008, an NSA analyst imp         U.S. telephone number. Although the number was associated associated and the second se	authorization. The viol software on software on 9 Decem o data was retained, and P.L. 86-36 The one dig usiness Records FISA d chaining results on 6 January 2009. Toperly accessed BRFIS ated with a foreign targ	lation occurred hber 2008, and d no reports git change lata from were -P.L. 86-36 (b) (3) -18 USC 798 (b) (3) -50 USC 3024 (i) SA data for a set, it had not
been approved for call chaining in the BRFISA data. The must be sought for BRFISA call chaining. No c issued.	e analyst did not know t lata was retained, and no	· · · · · · · · · · · · · · · · · · ·
(U// <del>FOUO)</del> Although the following violation occurred du reporting timeframe, the incident is significant enough to		
(TS//SI//NF) On 15 January 2009, the Department Court (FISC) that NSA had been using an "alert li BRFISA metadata against phone numbers associa targets that NSA had tasked for SIGINT collection reported to the Court that the alert list consisted of determined that a reasonable articulable suspicion were related to a terrorist organization associated the vast majority of selectors subjected to a RAS determination. The circumsta are still under research. The NSA/CSS OIG will to results.	ist" to compare incoming ted with counterterrorism. Although the Agency f numbers for which NS (RAS) existed that the with on the alert list had not nces surrounding this in	ng m y had SA had numbers (b) (1) (b) (3)-P.L. 86-36 t been (b) (3)-50 USC 3024 (1) ncident
(U) Pen/Trap Order		

(U) Nothing to report.

# (U) The Protect America Act (PAA)

(U) Nothing to report.

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	(U) The FISA Amendments Act	
E.	-(S//SI//NF)- A target selector was not detasked during a target's	isit
	to the United States. an NSA analyst requested detasking of	
	target's e-mail selector on The selector was removed	
	but the analyst detasking process	_
	inadvertently omitted the request as he processed	<
	Resulting collection was purged from the NSA databases. No reporting occurred.	b)(3)-P.L. 86-36 b)(3)-50 USC 3024(i)
	(TS//SI//REL TO USA, FVEY) During a tasking record review	
		s due
	diligence found that the analyst mistakenly selected FISA Amendments Act (FAA)	
	Certification instead of the FAA Certification. No colle	ction
	occurred between when the selectors were tasked and	when
	the selector was detasked, and no reports were issued.	(b)(1) (b)(3)-P.L. 86-36
		$\langle X \rangle$
2.	(TS//SI//REL TO USA, FVEY) A target with U.S. and citizenship was incorrectly	
	under the FAA Certification in violat	12
	FAA section 702. A U.S. person may not be tasked pursuant to section 702 of the Act.	
	NSA analyst did not notice the target's dual citizenship when the e-mail selector was tas Resulting collection was purged from NSA databases	Ked.
		ftware
	processing error prevented the deletion of the data	
	Process of	(b)(3)-P.L. 86-36
0.	(TS//SI//NF) an FAA-authori zed target was active on an e-mail ad	dress
	Collection was purged from NSA databa	
	but a software processing error prevented the deletion of the d	
	The problem was isolated and the data was purged	
	To ensure no other purging requests were affected.	, the
	system administrators re-processed all purging requests dating back to	
	(TS//SI//NF) an FAA-tasked e-mail account selector associated v	with
	the United States. The selector was not detas	
	until pecause of a database software problem, which was corrected	
/		elated
/	collection was purged from NSA databases . No repo	rting
/	occurred.	.L. 86-36
/		
1	(TS//SI//REL_TO USA, FVEY) NSA analysts-learned that a target	selector
/	an NSA analyst requested detasking of the target's e-mail select	or on
Į.	an its/it analyst requested detasking of the target's e-man select	
	The analyst submitted the detasking request, but	failed to
1	notify the detasking office and the need to bypass the standard	
	detasking process. Resulting collection was purged from the NSA databases on	
/	No reporting occurred	1
1	(b) (3)-P.L. 86-36	1
(b)(1) (b)(3)-P.L.		1
(b)(3)-18 U (b)(3)-50 U		
uun en antara en arta de la caracteria de l	5	(b)(1) (b)(3)-P.L. 86-36
		(b)(3)-50 USC 3024(i)

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		and the second	
-	(TS//SI//NF)	an NSA analyst learned that an e-mail	selector tasked for
	collection under the FAA	Certificate did not meet the FA	
	The selector was detasked	As a result of this incid	
and the second se	and the second se		
		the risk of future mistakes. Applicable	e selectors are now
(8).(1)		ollection or reporting occurred.	
(b)(3)-P.L. 8	8-36		
	(S//SI//NF) On	an NSA analyst detasked a telephone s	selector of a target
	active in the United States, but faile		
		11 4 2 a.	- have the according to
	The process failure		when the oversight
	was identified. Collection was purg	ged from NSA databases on	
W			
1.	(TS//SI//REL TO USA FVEY) Hu	man error resulted in collection of a tar	get's communications
M	while he was in the United States fr		1
//	while he was in the Olifed States in		
		_	1
		The second error occurred when a	
1/ -	analyst	and a second and a s	
		itside the United States	~ 1/-
//			
1	All r	elated collection was purged from NSA	databases
			(b)(3)-P.L. 86-36
			(b)(3)-50 USC 3024(i)
-	(TS//SI//NF)		
			1
			1 / .
	(TS//SI//REL_TO-USA_FVEY) Hu	man error caused a day detasking	delay, which resulted
		or was active in the United States. The	
	the FAA-authorized collection was		he selector was not
	detasked until	The analyst left onand did not i	return until
	at which time the selector was detas	sked, and the resulting collection was p	urged from a NSA
		reporting occurred on the unauthorize	
	(b) (1 (b) (3	) )-P.L. 86-36	(b)(1)
	(U) Other (b) (3)	, 1.1. 00 00	(b) (3) -P.L. 86-36
		(b) (3)-P.L. 86-36	(b)(3)-18 USC 798 (b)(3)-50 USC 3024(i)
	(U) Unintentional Dissemination	$\sim$ $\sim$	
	(0)		
2			
	(S//SI//RELTO USA, FVEY)	an NSA analyst e-mail	
		authorized to receive the FISA data. U	
	was not included in the e-mail. The	e analyst, who misunderstood informati	on sharing policy.
	confirmed the destruction of the dat		
	commute the destruction of the dat		

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86=36			(b) (3)-P.L. (b) (3)-50 US
Physics and the second s	ror resulted in the targeting of		
A	though the selectors were remove	t annotate that the selector	
terminated		the selectors remain	
	ection related to the targets was de		
<u> </u>		The second se	
(TS//SI//NF) Another h	uman error resulted in the targetin Although the selectors were rep		s from
		annotate that the selecto	rs_were
terminated	Consequently,	the selectors remain	ed active
All coll	ection related to the targets was de	estroyed, and no reports	were issued.
(U) Computer Network	Exploitation		(b) (3)-P.L. 80
	Exploration		(b)(3)-18 USC (b)(3)-50 USC
-(TS//SI//REL TO USA,	FVEY)		$\langle \gamma \rangle$
			-
(TS//SI//NF)			(b) (1)
(TS//SI//NF)			
TOURINEL TO LICA		NCA and the 1	
(TS//SI//REL TO USA,		In NSA analyst learned the because the target w	
targeted e-mail address		because the target w	
targeted e-mail address States,			
			4
States,			
			(b) (1)

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(b) (1) (b) (3)-P.L. 86-36 (b) (3)-50 USC 3024(i)

# (U) Intelligence-related Activities

	NSA/CSS instituted a process to give analysts greater and faster insight into a target's location.
	When collection occurred, it was purged from NSA databases.
P T	
5	
À.,	NSA/CSS analysts found that e-mail selectors
	this quarter. No collection occurred.
2	-(C//REL TO USA, FVEY) Although not violations of E.O. 12333 and related directives, (b) (1) (b) (3)-P.L. 80
	NSA/CSS reports instances in which database access was not terminated when access was
	no longer required. Once identified, accesses were revoked. In another instance, a work
	study employee was issued a database account in error. Accounts are only to be granted to
	analysts on a need-to-know basis, which was not the case with the high school work study
	employee. The student had not received training, and it was not activated before the account was
	terminated. The Branch Chief who authorized the account was counseled on the importance of
	understanding work roles before submitting individuals for database accounts.
	(TS//SI//REL TO USA, EVEY)
	was inappropriately forwarded to NSA
	analystsfailed to follow NSA policy and guidance for dissemination of SIGINT
	technical information and sent the data to the non-SIGINT analysts. The recipients destroyed the
	data (b) (1) (b) (3)-P.L. 86-36
	(TC//CL//DEL TO LICA EVEN)
	analyst wrongfully shared his NSA Network (NSANet) account password with another SIGINT
	analyst assigned to The analyst mistakenly believed he could
	share his NSANet for training purposes. The analyst was relieved of his duties and transferred to
	the
	-(TS//SI//REL_TO USA, FVEY) the Officer-in-Charge (OIC) of a
	forwarded unminimized and unevaluated SIGINT to all-source analysts outside the SIGINT
	production chain. The data did not contain U.S. person information. An analyst at Fort Gordon
	recognized the mistake. The e-mail was recalled, and destruction of the data was confirmed by telephone. The OIC completed refresher training on SIGINT dissemination.
	telephone. The OIC completed refresher training on StOrivi dissemination.
	(TS//SI/REL_TO USA, FVEY
	learned that a analyst sought and
211	3)-P.L. 86-36
111	(b)(3)-P.L. 86-36

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(b)(3)-P.L. 86-36
received NSAdatabase access through his former NSA/CSS
organization. The had determined that database access was not needed in the analyst's
job. After three unsuccessful attempts to gain database access through the normal request
process, the analyst contacted his former duty station and was sponsored for access on
database access was terminated Additionally. from
analyst and analysts sponsored for
database access by an organization not authorized to sponsor access within the area of operational responsibility. Database access for the analysts was
terminated pending proper sponsorship.
terminates perionis proper sponsoromp.
- (TS//SI//REL TO USA; FVEY) Last quarter NSA reported a problem with the
malfunctioned, and/the
causing the retention of U.S. person information.
The NSA Office of Coneral Councel has provided retention guideness to the affected
organizations. (b)(1)
(b)(3)-50 USC 3024(i)
<ol><li>(U//FOUO) NSA/CSS OIG Intelligence Oversight Inspections, Investigations,</li></ol>
and Special Studies.
(UV/FOLIO) Device this eventer the OIC evicence intelligence estimities of the
(U// <del>FOUO)</del> During this quarter, the OIG reviewed various intelligence activities of the NSA/CSS to determine whether they had been conducted in accordance with applicable statutes,
Executive Orders, Attorney General procedures, and Department of Defense and internal
directives. With few exceptions, the problems uncovered were routine and showed that
operating elements understand the restrictions on NSA/CSS activities.
(U// <del>FOUO</del> )
(U// <del>FOUO</del> ) A joint inspection found that the would benefit from documented and
communicated processes. The focus of thentelligence oversight program has been
E.O. 12333 training, but not local incident handling procedures. Intelligence oversight training
for newcomers is at an 86 percent compliance rate, and 99 percent for annual E.O. 12333
refresher training. Although collectors, analysts, and supervisors are aware of the restrictions on
the collection, analysis, and dissemination of U.S. person information, local incident reporting
standards, and internal controls to track newcomer training and the use of sensitive NSA
databases are needed. The OIG will track corrective action through completion.
(U// <del>FOUO</del> ) NSA Office of(b)(3)-P.L. 86-36
(U// <del>FOUO)</del> An inspection found that the intelligence oversight within NSA's Office of
is appropriately managed and compliant with standing regulations.

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# (U//<del>FOUO)</del> Alleged Unauthorized Disclosure of Classified Information and Misuse of the United States SIGINT Service (USSS).

(b) (3)-P.L. 86-36

(S//SI//REL TO USA, FVEY) The NSA/CSS OIG reported alleged unauthorized disclosure of classified information and misuse of the USSS last quarter. a Navy Cryptologist met with an uncleared Navy Family Readiness social worker and disclosed that he had targeted his ex-wife and other family members through his job. An OIG inquiry found no evidence to support the sailor's claim.

(U) Congressional, IOB, and DNI Notifications.

(U) Nothing to report.

3. (U) Substantive Changes to the NSA/CSS Intelligence Oversight Program.

(U) Nothing to report.

4. (U) Changes to NSA/CSS published directives or policies concerning intelligence, counterintelligence, or intelligence-related activities and the reason for the changes.

(U) Nothing to report.

5. (U) Procedures governing the activities of Department of Defense (DoD) intelligence components that affect U.S. persons (DoD Directive 5240.1-R, Procedure 15) Inquiries or Matters Related to Intelligence Oversight Programs.

(U) Nothing to report.