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NATIONAL SECURITY AGENCY CENTRAL SECURITY SERVICE FORT GEORGE G. MEADE, MARYLAND 20755-6000

7 September 2010

MEMORANDUM FOR THE CHAIRMAN, INTELLIGENCE OVERSIGHT BOARD

THRU: Assistant to the Secretary of Defense (Intelligence Oversight)

SUBJECT: (U//FOUO) Report to the Intelligence Oversight Board on NSA Activities -INFORMATION MEMORANDUM

(U//FOUO) Except as previously reported to you or the President, or otherwise stated in the enclosure, we have no reason to believe that intelligence activities of the National Security Agency during the quarter ending 30 June 2010 were unlawful or contrary to Executive Order or Presidential Directive and thus should have been reported pursuant to Section 1.6(c) of Executive Order 12333, as amended.

(U//FOUO) The Inspector General and the General Counsel continue to exercise oversight of Agency activities by inspections, surveys, training, review of directives and guidelines, and advice and counsel. These activities and other data requested by the Board or members of the staff of the Assistant to the Secretary of Defense (Intelligence Oversight) are described in the enclosure.

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GEORGE ELLARD

(U//FOUO) I concur in the report of the Inspector General and the General Counsel and hereby make it our combined report.

General, U. S. Army Director, NSA/Chief, CSS

Encl:

Quarterly Report

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Approved for Release by NSA on 12-19-2014, FOIA Case # 70809 (Litigation)

1. (U) Intelligence, counterintelligence, and intelligence-related activities that violate law, regulation, or policy substantiated during the quarter, as well as actions taken as a result of the violations

## (U) Intelligence Activities

# (U//FOUO) Unintentional Collection Against U.S. Persons or Foreign Persons in the United States

(S//REL USA, FVEY) This quarter there were instances in which Signals Intelligence (SIGINT) analysts inadvertently targeted or collected communications to, from, or about U.S. persons while pursuing foreign intelligence tasking. All intercepts and reports have been deleted or destroyed as required by United States SIGINT Directive (USSID) SP0018.

(U) Targeting

(S//SI//REL TO USA, FVEY) a SIGINT a	nalyst at a collection site discovered
that a telephone selector for a U.S. person was inadvertently	
because the analyst transposed the digits of the telephone nu	•
and deleted collection on No reporting was iss	sued based on the collection.
	(b)(1) (b)(3)-P.L. 86-36
(S//REL TO USA, FVEY) an NSA analy	st found that selectors had
remained tasked while targets were in the United States. Tra	iffic collected
	selectors associated with the targets
	analyst found additional collection
	he collection was marked for
deletion	(b)(1)
	(b)(3)-50 USC 3024(i)
no reports were issued.	(b)(3)-P.L. 86-36
	learned a foreign intelligence target
(S//REL TO USA, FVEY) NSA analysts . had arrived in the United States on	learned a foreign intelligence target
had arrived in the United States on	These
had arrived in the United States on analysts neglected to share this information with other NSA	These colleagues targeting this individual
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of	These colleagues targeting this individual analysts suspended associated
had arrived in the United States on analysts neglected to share this information with other NSA	These colleagues targeting this individual analysts suspended associated issued.
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were (S//REL TO USA, FVEY) an NSA analys	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36 st queried a raw traffic database
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were (S//REL TO USA, FVEY) an NSA analys using an e-mail selector associated with a U.S. person. The	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36 st queried a raw traffic database analyst-conducted the appropriate
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were (S//REL TO USA, FVEY) an NSA analys	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36 st queried a raw traffic database analyst-conducted the appropriate
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were (S//REL TO USA, FVEY) an NSA analys using an e-mail selector associated with a U.S. person. The	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36 st queried a raw traffic database analyst conducted the appropriate ector; however, the analyst
had arrived in the United States on analysts neglected to share this information with other NSA until the second group of collection and detasked an e-mail selector. No reports were (S//REL TO USA, FVEY) an NSA analys using an e-mail selector associated with a U.S. person. The research to determine the location of the newly identified sel overlooked information that attributed the selector to a U.S.	These colleagues targeting this individual analysts suspended associated issued. (b)(1) (b)(3)-P.L. 86-36 st queried a raw traffic database analyst conducted the appropriate ector; however, the analyst

The analyst was counseled to conduct more thorough research on the location of targets before querying.

Derived From: NSA/CSSM 1-52 Dated: 20070108 Declassify On: 20320108

(b)(1)

(b)(3)-P.L. 86-36

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(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36

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	(S//REL TO USA, FVEY) During a routine audit conducted NSA discovered
	that an analyst had inadvertently gueried in a
	raw traffic database. The incident occurred because the analyst did not verify the status of the
	entity before performing the query. All queries and results were deleted.
and street as for the second second	(S//SI//REL TO USA, FVEY) an NSA analyst discovered that the selectors
(b)(1)	for a valid foreign intelligence target were queried in a raw traffic database while the target was
(b)(3)-P.L. 86-36	located in the United States on
N.	The analyst deleted the query results New procedures have been
	implemented to ensure that traffic is reviewed.
X	implemented to ensure that traine is reviewed.
N.	(S//SI//REL TO USA, FVEY) an NSA analyst learned that a valid foreign
$\mathbf{N}$	target had traveled to the United States from
X	collection on
X	after returning from leave, the analyst
	detasked target selectors, and deleted intercept
	that had been collected while the target was in the United States. Database queries and results
	were also deleted No reports were issued. The analyst contacted the
	Intelligence Community customer and learned that the customer knew that the target had been in
	the United States from but neglected to tell NSA. The customer was
	reminded to alert NSA when targets the United States. (b)(1) (b)(3)-P.L. 86
-	- (C//REL TO USA, FVEY) an NSA analyst queried on the selector used by
	foreign intelligence target based in the United States. The incident occurred because the analyst
	did not conduct sufficient research before performing the
	queries. The query and results were deleted
	(II) Detalence Original
	(U) Database Queries
	(C//REL TO USA, FVEY) On occasions, analysts constructed database queries that targeted
	U.S. persons, and on of those occasions, the queries returned results from the database. The
	results returned from these overly broad or poorly constructed queries were deleted, and no
	reports were issued. Procedural errors contributed to violations.
	(C//REL TO USA, FVEY) an NSA analyst discovered that selectors
	tasked in a database were associated with a U.S. person. The terms were tasked by a
	previous analyst who believed that the selectors were associated with a valid foreign
(b)(1)	intelligence target. The analyst immediately submitted a request to have the selector
(b)(3)-P.L. 86-36	detasked the selector was detasked, and the analyst deleted his query
and the second sec	and the results.
and the second s	
J. C.	(TS//SI//NF) a SIGINT analyst performed a query in a raw traffic
	database usingas a query term. The query was designed
	to retrieve traffic containing threats pertaining to
	The analyst was unaware of USSID

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SP0018 guidelines for performing this type of query. The query was deleted 2010.

(b)(1) (b)(3)-P.L. 86-36	(S//SI//REL TO USA, FVEY)   an NSA auditor discovered queries     containing U.S. selectors. The queries returned   results; however, the     application had difficulty loading the results. Therefore, no U.S. communications were     reviewed and no reports were issued. The analyst deleted the results     (S//SI//REL TO USA, FVEY)   an NSA analyst queried a raw traffic     database using an e-mail selector known to be associated with a U.S. person usually     located in the United States. The selector was found to be in contact with a valid foreign     target tasked   under FAA 702 authority. The analyst queried the     selector   2010, but did not conduct appropriate research     before performing the query. After running the query   the analyst was     told by other branch members that the e-mail address was used by a U.S. person. The     analyst deleted the query results or   There was no reporting. The analyst     was counseled by branch management on the importance of making appropriate     determinations about locations of targets before querying.     (S/SI//REL TO USA, FVEY)   on     an NSA analyst submitted one query     against   Although the analyst's original target was a valid foreign     intelligence target, the analyst expanded the search to include the U.S. selector. Or     an NSA auditor discovered that   ori
	and requested the analyst to do further researchafter searching open source information, the analyst determined it to be a U.S. selector and deleted the query and results. No reporting was issued.
(b)(1) (b)(3)-P.L. 86-36	(S//SI//REL TO USA, FVEY)   an NSA analyst inadvertently queried     U.S. telephone numbers   The analyst neglected to ascertain whether     all the selectors
•	(TS//SI//NF)   an NSA analyst learned that a selector queried on     was associated with a U.S.     person.   NSA received Attorney General authorization to     outside the United States.   These time periods included
(b)(1) (b)(3)-P.L. 86-36	the NSA analyst realized that the query conducted on for the timeframe

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	was in error and notified branch management.
	the NSA analyst deleted the query and the returned results. There was no reporting.
(b)(1) (b)(3)-P.L. 86-36	(TS//SI//NF)   an NSA analyst mistakenly included one e-mail selector authorized by a Foreign Intelligence Surveillance Court (FISC) Order for a foreign in a query against E.O. 12333     The analyst estimated the volume of results for the total query at messages; however, the analyst did not view any data from selectors in question before deleting the query results.
(b)(1) (b)(3)-P.L. 86-36	(S//SI//REL TO USA, EVEY) an NSA analyst conducting
(6)(1)	(S//SI//REL TO USA, FVEY)   an NSA analyst conducting     query learned that a valid foreign intelligence target had traveled to the United States on     and had departed the country by   NSA collected     messages sent by the target during this time period. The messages were purged     A heavy workload prevented the analyst from reviewing the selector     regularly. Management redistributed work to prevent a recurrence of this problem.
(b)(3)-50 USC 3024(l) (b)(3)-P.L. 86-36	(TS//St//REL TO USA, FVEY) an NSA analyst inadvertently queried of a U.Sbased used by foreign targets. The analyst intended to target the The analyst deleted the query results on No reports were issued based on the results of the query.
(b)(1)-P.L. 86-36	(S//SI//REL TO USA, FVEY)   an NSA analyst inadvertently targeted a     while performing a query in a raw traffic database. Intending to query the a U.S.   the analyst used query terms that     retrieved communications of a U.S.   The analyst deleted the query and results     without viewing them on   The analyst deleted the query and results
(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36	(S//REL TO USA, FVEY) Onan NSA analyst conducted queries on selectors associated with a probable U.S. personthe analyst asked a second analyst to look for any other information on the target that the branch might have. The second NSA analyst found an e-mail from
	the analyst deleted the queries, the saved results, and data in analytic files.
(b)(1) (b)(3)-P.L. 86-36	(S//SI//REL TO USA, FVEY) a new SIGINT analyst inadvertently queried on an e-mail selector and two telephone numbers associated with a U.S. person. Although the e-mail address contained the analyst proceeded with the query and discovered two telephone numbers used by the owner of the e-mail address. The analyst failed to verify that the selectors were associated with a U.S. person before performing the query in a raw traffic database. The query results were deleted the same day.

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(b)(1)

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(b)(1)

(b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36

an NSA auditor discovered a query an NSA analyst performed the despite available information identifying them as U.S. query No U.S. communications were noted and no reports were issued. The query (b)(1) (b)(3)-P.L. 86-36 and results were deleted on (U) Retention (C//REL TO USA, FVEY) an NSA analyst learned that a foreign intelligence target was in the United States. The same day, the analyst detasked associated selectors and requested that data collected while the target was in the United States and stored in a database be purged. The collection was not purged until because the analyst did not follow proper procedures. Management reminded all employees of proper procedures to prevent future purging delays. (U) Detasking Delays (C//REL TO USA, FVE an NSA analyst discovered that a selector tasked under E.O. 12333 was not detasked when the target visited the United States on Upon discovering that the selector remained tasked under E.O. 12333 collection, the analyst requested immediate detasking on The collection was deleted on with no reporting. (C//REL TO USA, FVEY) On an NSA field site was notified that a large volume of data was being forwarded as part of a test of a raw traffic database. It was determined that during system testing would likely collect U.S. communications. Normal procedures had not been followed during testing. All local tasking was deleted, and the site analyst marked the collection for deletion. No reports were issued based on this collection. . (b)(1) (b)(3)-P.L. 86-36 (C//REL TO USA, EVEY) an NSA analyst discovered that a selector for a U.S. person was still tasked at a collection site. The selector had been detasked on but the site failed to implement the detask order. The traffic collected during this time period was deleted on (C//REL TO USA EVEY an NSA analyst discovered that another NSA analyst had neglected to detask selectors associated with targets that were in the United States from The selectors were detasked on Collection on of the There was no reporting. selectors was deleted (C//REL TO USA, FVEY) On an NSA analyst discovered that a selector had not been detasked despite the United States from an analyst deleted the On the selector was detasked. collection. There was no reporting based on this collection. (b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36 (b)(3)-P.L. 86-36

(b)(1)

(b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36

(S//SI//REL TO USA, FVEY) an NSA analyst noticed a significant increase in traffic and discovered e-mail messages from U.S. persons. The collection was turned off he cause of the error was determined to be that was corrected the same day. A request was made o purge all data affected by (b)(1) (b)(3)-P.L. 86-36 (C//REL TO USA, FVEY) an NSA analyst discovered that selectors containing typing errors had been tasked in support of two consensual agreements sponsored by an Intelligence Community agency. Two agreements authorized targeting of a U.S. person. the analyst received a third consensual agreement for the period Only when the last agreement was received was the analyst provided with corrected selectors. At that time the analyst learned that the selectors were used by a U.S. person and had been authorized by a consensual agreement. The analyst believes there was no collection from the incorrect selectors. There has been no reporting. All branch analysts were reminded on to carefully review approved consensual collection agreements and to take steps to avoid typing errors for the selectors. (U) Dissemination of U.S. Identities (TS//SI//REL USA, FVEY) The NSA Enterprise issued SIGINT product reports during this quarter. In those reports, SIGINT analysts disseminated communications to, from, or about U.S. persons or entities on occasions while pursuing foreign intelligence tasking this quarter. A total of SIGINT products were canceled as NSA and Second Party partner analysts learned of the U.S. persons, organizations, or entities named in products without authorization. All data in the canceled reports was deleted as required, and the reports were not reissued or were reissued with proper minimization. (b)(1) (b)(3)-P.L. 86-36 (U) The Foreign Intelligence Surveillance Act (FISA) (b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36 (U) Database Queries TS//SI/NE an NSA analyst performed a query on the selectors for The analyst deleted the query and results on No reports were issued based on the results of the query. (TS//SI//NF) an NSA analyst performed a query The analyst deleted the query and results on (U) Tasking Error (S//REL TO USA, FVEY) an NSA analyst learned that a tasked selector for a FISA-authorized target was associated with a U.S. The analyst detasked the selector All collection was deleted on on

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	The delay in deleting the data was attributed to difficulties with executing
	queries to identify collection for deletion. To prevent recurrence of this
	type of incident, NSA has implemented a process
	No reports were issued. (b)(1)
	(S//REL TO USA, FVEY) during a review of tasked cellular telephone (b)(3)-50 USC 3024(i) numbers in conjunction with preparation for the renewal of the FISC Order, NSA analysts discovered that cellular telephone numbers authorized under the Order remained on tasking
	This incident was reported to the FISC of
(b)(1) (b)(3)-P.L. 86-36	(S//REL TO USA, EVEY) NSA discovered that a SIGINT collection site
	<u>(S//REL TO USA, FVEY)</u> NSA discovered that a SIGINT collection site erroneously tasked FAA 704 and 705b selectors
	The site detasked all of the target's selectors
	(S//REL TO USA, FVEY an NSA analyst discovered that an e-mail selector
	(S//REL TO USA, FVEY) an NSA analyst discovered that an e-mail selector associated with a FISC-authorized target remained tasked
	The analyst believed that all of the target's selectors had been detasked in
	This selector was detasked on
	l raffic collected was purged.
	(S//SI//REL TO USA, FVEY) On NSA analysts inadvertently targeted
	telephone selectors not authorized on NSA FISC Order. The target
i	analyst The incident occurred because of
and the second	missed communications among several analysts and the absence of one of the primary tasking
(b)(1)	analysts. An analyst began detasking the selectors on The detasking was
(b)(3)-P.L. 86-36	completed on and collection from
and the second	was purged. One report was issued but was canceled on The analyst discovered on that, due to a software problem, the report remained in the SIGINT report
	repository. The analyst canceled the report again on
	(b)(1) (b)(3)-50 USC 3024(i)
	(b)(3)-P.L. 86-36
j	<u>(TS//SI/NF)</u> NSA discovered that the BR metadata for a U.S. telephone identifier was queried on after authorization to target had expired The identifier was
/	mislabeled as authorized until in NSA's list of identifiers. The incident occurred
/	because of delays in NSA's manual review of the list of identifiers. No reports were issued
	based on the query results. NSA implemented a new program to automatically update an identifier's authorization status.
/	
(b)(1)	
(b)(3)-P.L. 86	-36

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(b)(1)	
(b)(3)-50 US	SC 3024(i)
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	(U) The FISA Amendments Act (FAA)	للهُ نَعْنِ (ه)(3)-P.L. 86-36
	(U) Section 702	
	(U) Unauthorized Targeting	
	-(S//SI//REL TO USA, FVEY) NSA analysts discovered that	an e-mail
	selector for a valid FAA 702-authorized target was tasked while the target was i States on Although traffic	
,	analysts had overlooked information about the target's t United States. The selector was detasked and collection from	ravel to the
	has been purged.	
	-(S/REL TO USA, FVEY). NSA learned that the e-mail addre	
	with a valid intelligence target was tasked while the target was in the United Sta	tes.
	the United States. All FAA 702 data collected	\]
	has been purged.	
	<u>(S//SI//REL TO USA, FVEY)</u> NSA analysts discovered that under FAA 702 authority was in the United States between	a target tasked Although
	traffic on the target is the primary analyst was behind	-
		all collection
(b)(1) (b)(3)-P.L. 86-36		
	(S//REL TO USA, FVEY) the selector for a valid foreign intel remained tasked during the time the target was in the United States. The selector	
and the second s	with the United States on incident occurred because the analyst had inadvertently missed the selector	The
and a second sec	The selector was detasked on and traffic collec	ted during
	was deleted.	
		or an FAA 704- asking error
	occurred because the selector was improperly   T     detasked on   No collection resulted from the tasking.	he selector was
(b)(1)	(C//REL TO USA, FVEY) On NSA discovered that an analyst h	ad erroneously
(b)(3)-P.L. 86-36	tasked a target selector on before the tasking was approved by NSA	
New York		
No. of Street,		ectors associated <u>ne United Sta</u> tes
	(b)(1) (b)(3)-50 USC 3024(i)	(b)(1) (b)(3)-50 USC 3024(i)
	(b)(3)-18 USC 798 TOP SECRET//COMINT//NOFORM (b)(3)-P.L. 86-36 8	(b)(3)-P.L. 86-36

(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-18 USC 798 (b)(3)-R.L. 86-36

		<u> </u>
	and the second	14
	The incident occurred because the traffic associated with the target selector	e was not
	routed to a new analyst when responsibility for the target was transferred	As
	a result, traffic was not reviewed after The selectors were detasked on	
	and all collection has been purged.	
		••••
	(S//REL TO USA, FVEY) during a review of FAA-tasked selectors,	NSA (b)(1)
	analysts discovered that the selector for a valid foreign intelligence target	(b)(3)-P.L. 86-36
	the United States from Analysts overlooked this information	that was
	All collection was deleted on	
	The selector was not detasked because the target had departed the United States of	n
	The selector was hordetasked because the target had departed the officed states of	
	(S//REL TO USA, FVEY) an NSA analyst tasked the selector for an in	
	believed to be a valid foreign intelligence target the United	
	While researching the selector and another for target, the analyst performed	d a query
(b)(1)	in a raw traffic database and found additional information that suggested that the target r	nay be
(b)(3)-P.L. 86-36	located in the United States. the analyst detasked the selector and delet	
	query and results. There was no reporting.	
	query and results. There was no reporting.	(b)(1) (b)(3)-50 USC 3024(i)
	-(S//SI//REL TO USA. FVEY)	)(3)-P.L. 86-36
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		1 and the second se
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		1/
	(U) Database Queries	(b)(1)
	(O) Dalabase Quelles	(b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36
	(CURTUREL TO LIGA EVEN) O	
	-(S//SI//REL TO USA, FVEY)-Onan NSA analyst queried th	
	selector for an FAA 705b target raw traffic database. The	
	did not produce any results or reporting. The analyst received training regarding queries	s on FAA
	705b targets	
	(C//REL TO USA, FVEY) an NSA analyst performed	queries
	in a raw traffic database on the selectors associated with an FAA 702 target while he wa	s in the
	United States. The incident occurred because the analyst did not perform due diligence	
	executing queries that excluded the timeframes of the target's travel to the United States	
	query and results were deleted the same day the queries were performed. No reports we	re issued
	based on the query results.	
	(C//REL TO USA, FVEY) During the second quarter, NSA discovered that two softwa	re bugs
	prevented the implementation of tasking and detasking requests. As a result of the softw	vare
	problems, at least FAA 702-authorized selectors remained on collection despite atten	
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(b)(1) (b)(3)-18 USC 798 (b)(3)-P.L. 86-36

	detask them.	X 1
	and another was to be detasked because of the target's	the United States. The
		d the selectors were manually
	detasked on the same day. The software was modified o	
	(S//REL TO USA, FVEY) On two occasions on	NSA analysts queried on a
and the second se	selector for an FAA 705b subject	. The incidents
and the second	occurred because the analysts	before performing the queries.
and a second second	In one instance, the analyst deleted the query and results	
	instance, the analyst stopped the query before any result	
William .	errors, new procedures have been implemented requiring	
(b)(1) (b)(3)-P.L. 86-36	submitted.	g a secondary refield before queries are
$\langle \rangle$	TS//SI/REL TO USA EVENT	A analyst discovered that a query on e-
	An entry and a construction of the second se	een detasked The
\ \	selectors, originally tasked were deta	A Martin Law Control of Control o
N.		S. person. The error occurred because
$\setminus$	another analyst set up queries in a personal folder rather	
	selectors were still tasked, which prevented other NSA a	
N. N	existence of these queries. These queries were overlook	
N. N	The query and results collected between	were deleted on
λ		were deleted on
	There was no reporting.	
	(U) Detasking Delays	(b)(1) (b)(3)-P.L. 86-36
	(O) Detasking Delays	
	-(TS//SI//REL TO USA, FVEY) During a review of FA	A stacked palaetar
	NSA analysts learned that the e-mail selectors associated	
	targets remained tasked after the targets were in the Unit	
	targets remained tasked after the targets were in the Office	the
	United States on they neglected to detask t	
		collected between
	was purged.	
	(TS//SI//NF) during a daily review of	EAA 702 - La La La Anno NICA
ŧ	(and any ferrer of	FAA 702 tasked selectors, NSA analysts
		nained tasked during the time the targets
	were in the United States.	
and the second		arget analysts erroneously believed that
and the second	selectors were allowed to remain on task during the time	
and the second second	The selectors were not detasked because	had departed the United States
(b)(1)	as of All FAA 702 collection between	was purged.
(b)(3)-P.L. 86-36		
	(U) Data Handling Errors	(b)(1) (b)(3)-50 USC 3024(i)
		(b)(3)-P.L. 86-36
	(U/ <del>FOUO)</del> On occasions between	FAA-derived
	information was available to NSA analysts not cleared f	
	occasions, NSA analysts received e-mails containing FA	AA 702 information. Upon discovery of

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the error, the e-mails were recalled and deleted. On access to FAA data were allowed to view FAA data in a raw traffic database.

(U) Retention

(U/<del>FOUO)</del>NSA implemented a new process to ensure that FISA Amendments Act (FAA) collection that is required to be purged is purged from NSA databases. A

to identify data that should be purged. During the second quarter, data that matched the selectors on the was purged or aged off.

- (U) Section 704
- (U) Database Queries

(U//<del>FOUO)</del> an analyst queried a raw traffic database using an FAA 704-approved selector without limiting the search to items collected under FAA 704 authorization. The analyst realized the mistake before results were returned, so no reports were issued. Management counseled the analyst about the importance of performing due diligence when conducting FAA-related queries.

(b)(3)-P.L. 86-36

(U) Section 705b			(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36
(U) Database Queries			
(S// <del>REL TO USA, FVEY)</del> N	SA discovered that the	and the second second	
	of this incident, NSA audit	ors reviewed other ac	ctivities and found
four more occurrences of	In all instances, the	/ were deactivated a	
were created to exclude FAA implemented that require and In addition, an onl FAA 705b target selectors.			
(S//REL TO USA, FVEY)-			NSA
analysts conducted queries us	· · · · · · · · · · · · · · · · · · ·		ith an FAA 705b
target against FAA 702 data.	A total of queries were	performed	2
	The problem was corrected	Ne	ither the query nor
the results were stored.			
(b)(1) (b)(3)-P.L. 86-36			(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36

(b)(	<b>1</b> .)		(b)(3)-P.L. 86-36
(b)(	3)-P.L. 86-36	TOP SECRET//COMINT//NOFORN	
	(S//REL TO USA, FVEY)	NSA auditors discovered th	hat two analysts had
	Contraction of the second se	ated with an FAA 705b target	of a raw traffic
		ueries were performed by the two analysts	of a faw traffic
		were aware of the prohibition of targeting U.S	nercons
		ware that the target was under FAA 705b authorities and the target was under t	
	analysts was aware		query did not return
		to reporting. New procedures have been imple	
		ation and collection authority of the selectors.	nemed mat require
	unarysis to maleate the loc		
	-(S//REL TO USA, FVEY)	- On an analyst submittee	queries on
	selectors for FAA 705b tar		he error occurred
	because the analyst was un		when targeting
	FAA 705b-tasked selector		
9960 (Constanting of the second s	and queries on select	ors did not return any results. All results were	deleted on
(b)(1) (b)(3)-P.L. 86-36	The analyst received addit	ional training on on the correct que	erying procedures and
	data sources when perform	ing queries on FAA 705b-tasked selectors.	
and the second se			
	(C//REL TO USA, FVEY)	an analyst performed a query	
		arget's travel to the United States on	Although the
	analyst	detasking in advance of the	the analyst
		ries in a raw traffic database. The analyst delet	ed the queries and
	results on No	preports were issue based on the query results.	
	(S//REL TO USA, FVEY)	-On while researching a list of tas	ked selectors an
	analyst queried the selecto		
		occurred because the analyst did not realize that	
		ng the queries. The analyst deleted the results	
	queries on	ing the queries. The unaryst detected site results	
	4		
	(S//REL TO USA, FVEY)	a SIGINT analyst queried th	ie selector used by an
	FAA 705b targe	raw traffic database. Whil	
	running, the analyst did fu	rther research that revealed that the selector wa	s associated with an
	FAA 705b target. The ana	lyst deleted the query and results.	
	المسور و و سیس و و و	$\sim$	(b)(1) (b)(3)-P.L. 86-30
	(U) Tasking Error		
	(TS//SU/NF)	NSA discovered that selectors associa	ated with an FAA 705b
	target were erroneously tas		
	inger nore choneously in		
		and the second	
		and the second	
ĺ		The selectors were	e deleted from
ľ		sites did not collect a	
	selectors. NSA has since i	mplemented a new tasking rule barring	
		bb authorization is applied to the selector.	$\sim H > -$
			(b)(1)
			(b)(3)-50 USC 3024(i)
		TOP SECRET // COMINT // NOFORN	(b)(3)-P.L. 86-36
		TOT DEPOTE HER CONTRACT OF CARGE	

TOP SECRET // COMINT // NOFORN-

	(U) <b>Other</b> (b)(3)-P.L. 86-36				
	(U) Unauthorized Access				
	(C//REL TO USA, FVEY) human errors allowed an NSA analyst deployed to a field site to access FISA-authorized data although the site is not authorized to access this data. The error was caused by a misunderstanding of guidance and a delay in suspension of the account after the analyst deployed.				
	(S//REL TO USA, FVEY)   four NSA analysts who did not have the approximation on the training to view FISA-derived data came in contact with summarized information on the Two analy have already taken the required training and the remaining two analysts have been scheduled.	sts			
(b)(1) (b)(3)-P.L. 86-36	take the training.	o)(1) o)(3)-50 USC 3024(i) o)(3)-18 USC 798 o)(3)-P.L. 86-36			
	(TS//SI//REL TO USA, FVEY)   NSA discovered that COMSEC monito     data had				
		0(1) 0(3)-50 USC 3024(i)			
	(S//REL TO USA, FVEY) On NSA discovered that a system problem allow butside of the authorized provided by the custom After an upgrade to system software on technicians noticed that the system v Data received from the time of the upgrade to the time was implemented on was not No reports were issued from the	(3)-P.L. 86-36 red er. vas not			
	collection.     (b)(1).       (U) Computer Network Exploitation (CNE)     (b)(3)-50 USC 3024(i)       (b)(3)-18 USC 798     (b)(3)-18 USC 798       (b)(3)-P.L. 86-36     (b)(3)-P.L. 86-36	na <sub>lon</sub>			
	(TS//SI//NF)				

TOP-SECRET//COMINT//NOFORN

(b)(1) (b)(3)-50 USC 3024(i) (b)(3)-18 USC 798 (b)(3)-P.L. 86-36

(TS//SI//NF)	
(TS//SU/NE)	
(U) Counterintelligence Activities	
(U) Nothing to report. (b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36	
(U) Intelligence-related Activities	
(S//SI//NF) To reduce the risk of unauthorized telephony collection and prevent instituted a process that gives analysts greater and faster insight into a target's lo	
In the instances when co	llection
occurred, it was purged from NSA's principal raw traffic repositories when requ	
occurred, a was purged from report 5 principal faw dame repositories when requ	trees of the
(S//SI//NF)	
NSA analysts found é-mail selectors	N
this quarter. When collection occurred,	t was nurged
from NSA's principal raw traffic repositories when required.	a was purged
(U// $\overline{\text{FOUO}}$ ) Although not violations of E.O. 12333 and related directives, NSA/ instances in which database access was not terminated when access was no long	
	1

-TOP SECRET // COMINT // NOFORN-

Once identified, the accesses were terminated. In addition, there were instances of unauthorized access to raw SIGINT during

# 2. (U) NSA Office of the Inspector General (OIG) Intelligence Oversight (IO) Inspections, Investigations, and Special Studies

(U//FOUO) During this quarter, the OIG reviewed various intelligence activities of the NSA/CSS to determine whether they had been conducted in accordance with statutes, executive orders, Attorney General procedures, and DoD and internal directives. With few exceptions, the problems uncovered were routine and showed that operating elements understand the restrictions on NSA/CSS activities.

	(U// <del>FOUO)</del>	(b)(3)-P.L. 86-36
	(U//FOUO) The HO program has undergone several leadership changes in the years and, as a result, is still maturing. The site's program would benefit from contin attention to documentation of processes and procedures. Currently the site does not l	nued
	Standard Operating Procedures for intelligence oversight. Records to document com IO training requirements forpersonnel are incomplete; however,co with the required IO annual refresher training is good.	pliance with ompliance
,	(U) (S//REL TO USA, FVEY) During an OIG review, NSA discovered that the	
(b)(3)-P.L. 86-36	to verify whether individuals with access to	mal process had
	been appropriately trained. By had deleted accounts be	1 2010
	individuals no longer required access to the data. account holders obtained	11
	USSID SP0018 training, and account holders obtained required clearances. To pr	
	unauthorized access. established a formal account request process in whic	h clearances
	are verified before accounts are created.	
	(U) Misuse of the U.S. SIGINT System (USSS)	(b)(1)
	(U) Nothing to report.	(b)(3)-50 USC 3024(i) (b)(3)-P.L. 86-36
	(U) Congressional and IOB Notifications (b)(1) (b)(3)-P.L. 86-36	

(U) Nothing to report.

## 3. (U) Substantive changes to the NSA/CSS Intelligence Oversight Program

(U) Nothing to report.

# 4. (U) Changes to NSA/CSS published directives or policies concerning intelligence, counterintelligence, or intelligence-related activities and the reason for the changes

(U) Nothing to report.

5. (U) Procedures governing the activities of Department of Defense (DoD) intelligence components that affect U.S. persons (DoD Directive 5240.1-R, Procedure 15) Inquiries or matters related to Intelligence Oversight Programs

(U) Nothing to report.