

2020 ARMY WINNER

U.S. Army Garrison, Fort Drum
New York

U.S. Army Garrison Fort Drum (USAG-FD) is the home to the 10th Mountain Division (Light Infantry), the most deployed Army Division since the end of the Cold War. USAG-FD provides a Power Projection Platform and also performs as a Strategic Support Area (SSA). The 10th Mountain Division trains at this home station to effectively execute large-scale combat operations in the Multi-Domain Battle environment. The unit trains to fight as part of the Joint Force and conduct irregular warfare. Continuous modernization maintains the unit's overmatch against potential adversaries.

Over the last year USAG-FD demonstrated its power projection capability by deploying over 5,100 troops globally to support the Combatant Commanders as well as deploying 27,000 soldiers for training missions. USAG-FD regularly implements sustainability and resiliency practices to ensure effective infrastructure support to soldier performance. USAG-FD has attained key milestones in energy resiliency to include 100% renewable-energy sustainability, post-wide two power-source redundancy, and 14-day generator capacity. The post saved \$1.9M by establishing an After-Action Review Facility within a repurposed furniture store and food court by using its Public Works personnel instead of contracting the work. The installation of solar walls within 53 facilities deliver a projected annual natural gas savings of \$32,000. The post's recycling program captured and re-used 215,000 gallons of oil and 8,000 gallons of antifreeze.

USAG-FD epitomizes the "team of teams" concept through successful partnerships with its local community through intergovernmental support agreements (IGSA). These agreements have enabled the Army Community Service to enhance its quality of support provided to soldiers and families. The IGSA's also improve the Natural Resources Program's ability to survey and monitor threatened species on the installation. In addition to delivering a multiplier to the quality of USAG-FD's services, the IGSA's have the added benefit of providing substantial operational cost savings. USAG-FD's commitment to quality of life has resulted in a portfolio of programs geared to build resilient families and benefit all installation personnel. To establish a positive experience upon arrival, soldiers meet with a Military Family Life Consultant and spouses have the opportunity to attend the "Spouses Welcome" event. Furnishings and appliances have been replaced in 25 barracks, directly improving the quality of life for over 2,300 junior enlisted soldiers. Additional programs include initiatives to provide opportunities for higher education, decrease childcare waitlists, and assist with employment opportunities.

USAG-FD has also implemented innovative programs and best practices to grow soldier and civilian leaders. These programs prepare the soldiers for greater responsibilities and include Team Member Orientation, LEADER Program, Emerging Leaders, Teamwork and Respect Unit Strength Training (TRUST) and a hands-on Supervisor Development Course.

USAG-FD's continuous focus on excellence in installation operations has garnered numerous awards to include the Army Partnership Award (2019), Great American Defense Community (2019), Army Community of Excellence (2017, with honorable mention in 2019), Secretary of the Army Environmental Award for environmental restoration (FY19), and the Secretary of the Army Energy and Water Management Award for promoting energy conservation (FY18).

2020 NAVY WINNER

Naval Station Norfolk
Virginia

Naval Station (NS) Norfolk is the most operationally diverse installation in the Navy. NS Norfolk provides for the readiness of operating forces in support of four Fleet Commanders and five Component Commanders across the globe. The installation consists of Craney Island Fuel Depot with a 13-pier waterfront that supports 61 homeported warships to include 6 aircraft carriers, 13 Military Sealift Command ships, 7 submarines, 6 amphibious landing/transport ships, and 28 surface combatants. The installation also hosts a Navy-operated Air Mobility Command air terminal with a heliport and airfield supporting 18 aviation squadrons. NS Norfolk supports 326 tenant commands ranging from a major communications provider, fleet logistics, munitions, and intelligence activities to support fleet readiness. The station is the home to over 45,000 military and 21,000 federal civilian personnel.

NS Norfolk demonstrated leadership and superb support to the fleet by supporting 1,162 ship movements. This included deployments and homecomings for 5 carrier strike groups, 2 Expeditionary Strike Groups, 9 independent destroyers and 25 ships of foreign allies. NS Norfolk supported over 250 pier-side ordnance operations, 3,374 diving operations, and 264 fueling operations. NS Norfolk's airfield logged more than 44,000 mishap-free flight operations, as well as 71 mishap-free armed helicopter operations. A result of a focused, multi-year program, NS Norfolk has reduced its energy use by 15.1%, from the fiscal year 2015 baseline, exceeding the goal of 11.9%. A 14.9 mega-watt combined heat and power plant began full-scale operations, and now supplies approximately 74% of the station's steam requirement, saving \$6.5 million in utility costs. The Fleet and Family Support Program (FFSP) engaged in multiple activities across the station, providing 4,657 education programs and collaborated with Junior Achievement to provide financial management education to over 500 students in local schools. Commander, Naval Installations Command recognized NS Norfolk's Morale, Welfare and Recreation as a 5-star Accredited Program. The Chaplain's Office conducted 30 Chaplain Religious Enrichment Development Operation events to provide religious ministry designed for the NS Norfolk community to increase personal resilience. To maintain aggressive environmental awareness, the Station revised its environmental training program to provide a more holistic approach to environmental protection, and has worked to identify areas with the greatest environmental risks and impacts. This approach helped reduce spills by 66% compared to the base year. In recognition of their successful environmental program, NS Norfolk has received a 4th consecutive Gold Award from the Hampton Roads Sanitation District and their 17th Tree City USA Community award.

The Naval Station Norfolk team excelled at providing superb support to Fleet, Fighter, and Family while generating combat power at sea from the pier and hangar!

2020 MARINE CORPS WINNER

Marine Air Ground Task Force Training Command, Marine Corps Air Ground Combat Center
Twentynine Palms
California

The Marine Corps Air Ground Combat Center (MCAGCC)(Combat Center) is home to the Marine Air Ground Task Force Training Command and has established a reputation for providing the most challenging, live-fire training in the world to prepare our deploying forces to successfully operate in a fully-integrated, combined arms environment. While accomplishing the training mission, the Combat Center provides resident units and families with excellence in facilities, services, and quality of life programs that those defending our country deserve.

Winning this award for the second consecutive year, and six times overall, the Combat Center continues to demonstrate leadership with focus on its mission, as well as taking care of its people, the environment, and facilities. During 2019, the Combat Center supported 11 major Marine Corps training exercises, and 5 major coalition training events covering 360 training days, preparing more than 60,000 Marines, warriors from Sister Services and allied military services. Through these efforts, MCAGCC increased the combat readiness of these assorted units to successfully perform their deployments and other national security missions.

The Combat Center established the Installation Infrastructure Investment Board consisting of 37 directorate stakeholders to develop risk-based, priority decisions for major facility repair projects. The board used the installation master plan to prioritize \$23 million of investments in critical infrastructure. The installation's photovoltaic system and tri-generation plants generated 98,000 mega-watt hours of electricity providing 83% of the installation's daily demand and saving over \$9.8 million and produced 1.1 billion gallons of water.

The Center's education program enrolled 731 Service members in 1,787 academic course at 88 institutions, proctored almost 1,000 national certificate exams, and processed \$1.9M in GI Bill and tuition assistance applications. To enable training in expanded areas of the installation, the installation's award-winning environmental program partnered with a California university to rear 475 desert tortoise hatchlings, releasing 234 of them to the wild, and translocating an additional 1,300 tortoises.

Its innovative approaches resulted in the center's naval hospital becoming the first non-donor medical facility to have platelet units on hand. Other initiatives improved the installation's safety record and implemented a wide range of programs to benefit Marines and military families.

The Combat Center's standard for excellence and innovation has resulted in numerous awards to include in the Secretary of the Navy's Environmental and Sustainability Individual/Team Award, the Commandant of the Marine Corps' Food and Hospitality Facility of the Year, Commandant of the Marine Corps' Excellence Awards within Marine Corps Community Services, and, for the fifth consecutive year, the Secretary of the Navy's Environmental Natural Resources Management Large Award.

2020 AIR FORCE WINNER

Joint Base Elmendorf-Richardson
Alaska

Joint Base Elmendorf-Richardson (JBER) hosts three USAF Total-Force Wings, an Infantry Brigade Combat Team (airborne), and 58 tenant units, including the headquarters for the United States Alaskan Command, 11th Air Force, U.S. Army Alaska, and the Alaskan North American Aerospace Defense Command Region. The 673d Air Base Wing (ABW) activated on July 30, 2010, combined the installation management functions of Elmendorf Air Force Base's 3rd Wing and U.S. Army Garrison Fort Richardson. The wing consists of four groups that operate and maintain JBER for air sovereignty, combat training, force staging and throughput operations in support of worldwide contingencies. The wing maintains responsibility for over 5,000 joint military and civilian personnel, supporting America's Arctic Warriors and their families. The Wing also provides medical care to over 35,000 service members, dependents, Veterans Health Administration patients and retirees throughout Alaska. Over the past year, JBER has persevered through a 7.1 magnitude earthquake as well as the worst fire season in Alaska's history.

The 673d Civil Engineering Group's Prime BEEF Olympics provided an inventive way to enhance training. In the spirit of friendly competition, the event developed team building and leadership while improving skills. The JBER's Newcomers Orientation brought in 10 partner organizations for 22 different briefings this past year to ease the transition for 2,000 new arrivals. The Hearts Apart program conducted 10 outings over the past year, fostering resiliency for deployed members and their families. The team also facilitated financial assistance and outreach to 500 members through 52 briefings, giving younger airmen and soldiers critical life skills. When Hurricane Michael struck Tyndall AFB, 112 Airmen and families relocated to JBER where they received support from the Military and Family Readiness Center, in coordination with seven other base agencies.

JBER prides itself on empowering personnel to innovate in the course of their daily duties. JBER established PACAF's first ever innovation lab and hosted the USAF's first ever base-level innovation summit. The innovation lab secured over \$260K to fund 22 projects, implemented numerous Joint Base best practices, and produced two AF Spark Tank Finalists. For example, the innovation lab seized on the new capabilities presented with 3D printing while other teams have used more traditional methods to improve their processes. These activities have led to improvements in processes and procedures across the installation that saves the Air Force time and money. The innovation lab also offers a central place for Airmen to congregate and access the technology needed to create rapid prototypes, as well as hold Total Force workshops, and meetings to think outside the box.

The JBER Team excels in providing mission support to Warfighters and improving the quality of life of America's Arctic Warriors and their families. The Tri-Services Secretariat review ranked JBER as one of the Department's top 5 performing Joint Bases and the #1 of 12 joint bases for customer service support. For their efforts, the 673d Air Base Wing garnered a myriad of achievements to include PACAF OPSEC Organizational Excellence Award, 2020 PACAF Spark Tank Competition Nominations, PACAF Outstanding Large Chapel Team of the Year, 56 Individual Awards, and 14 Unit Awards.

2020 DEFENSE LOGISTICS AGENCY WINNER

Defense Distribution Depot San Joaquin
California

Defense Distribution Depot, San Joaquin (Depot) provides installation management and services for Defense Logistics Agency (DLA) Distribution San Joaquin, California. The Depot performs tenant activities in the areas of facilities engineering, operations and maintenance, morale, welfare and recreation, equipment operation and maintenance, and public safety. The distribution center operates in the military readiness business and serves as a hub of logistics activities for America's Warfighter.

On any given day, the distribution center delivers unparalleled service to more than 4,000 DoD activities through operations at 12 Break Bulk Points and 4 Theater Consolidation and Shipping Points. These services support countless Warfighters and first-responders engaged on the frontlines across the globe. The Depot's team of professionals processed more than 600,000 lines weighing over 38,000 tons, shipped more than 4,000 sea vans, 1,400 air pallets, and maintained an 88% on-time average for all shipments. Additionally, the team expertly warehoused and managed more than 385,000 national stock numbers valued at approximately \$8 billion and shipped more than 1.8 million line items valued in excess of \$3.6 billion.

The center aggressively implemented energy conservation measures by changing over 6,100 fluorescent light fixtures to LED, which reduced per-fixture energy consumption by 54%. To attain and maintain high morale, the Depot prioritizes personal health and work-life balance. Quality of life events include a self-defense class, the Fit and Lean weight loss challenge, an annual health and wellness fair, the Work Together, Swish Together Free Throw event in support of Sexual Assault Prevention Month, a two-mile fun-run/walk and a 3-on-3 basketball tournament. The Depot partnered with Kaiser Permanente to conduct health screenings and influenza vaccinations at the onsite health clinic. The Depot's child development center received a perfect score on their reaccreditation visit, and held a range of entertaining activities, including "Trunk or Treat," Santa Book Exchange, Dr. Seuss Birthday Bash, and a July 4th Carnival. To reduce emissions and improve air quality, more than 600 employees participated in the Employer Trip Reduction Program, reducing greenhouse gas emissions by more than 242 metric tons.

The Depot's vigilant safety program saw a 60% drop in lost-time injuries, and 23% reduction in total injuries reported. The Depot continuously promotes positive public relations through tours, community events, support services and outreach programs, as well as membership in the Tracy Chamber of Commerce.

The Depot's people do great things day-in and day-out, and it shows in the awards they receive. These awards include four DLA Global Excellence awards, Safety Civilian of the Year, Distribution Safety Champion, EEO Organization of the Year Award, Mission Impact Award, and the Strategic Goals Award. Depot staff recently won the DLA Firefighter of the Year for the third time in a row. The depot issued more than 2,300 awards to its personnel, including 506 on-the-spots, 39 special acts, 799 time-off, and 16 quality step increases.