



SUSTAINMENT

ASSISTANT SECRETARY OF DEFENSE

3500 DEFENSE PENTAGON
WASHINGTON, DC 20301-3500

JUN 13 2019

MEMORANDUM FOR RESIDENTS IN HOUSING PRIVATIZED UNDER THE MILITARY
HOUSING PRIVATIZATION INITIATIVE

SUBJECT: Resident Feedback on Draft Resident Bill of Rights

The Department of Defense (DoD) is working to develop a Military Housing Privatization Initiative (MHPI) Resident Bill of Rights. This is a key part of our effort to address concerns raised with housing privatized under the MHPI. The MHPI Resident Bill of Rights will identify the basic housing rights of Service members and their families residing in privatized housing.

I invite the current residents of privatized family and privatized unaccompanied housing nationwide to provide feedback on the draft MHPI Resident Bill of Rights through an online survey¹ that will be sent to your household via email (only one person per address will receive this email). While your participation is voluntary, I hope you will take advantage of this opportunity to provide your input as we work to finalize this important document. The DoD is committed to improving the resident experience with privatized housing, and we welcome and value your candid input.

The email your household receives will contain a link to provide your feedback. CEL & Associates, Inc., a third-party consulting firm, is administering the feedback collection, tabulation, and analysis on DoD's behalf. All respondent information will be kept completely confidential and will not be linked to the feedback results shared with DoD.

If you have questions or need technical support, or if no member of your household received an email with a survey link by June 18, 2019, please contact CEL & Associates, Inc. via email at BillofRightsFeedback@celassociates.com. Please identify your installation and complete street address in your email to CEL & Associates, Inc.

I hope you will take this opportunity to contribute your voice to improving the future of the privatized housing experience for Service members and their families. Thank you in advance for providing your feedback on the draft MHPI Resident Bill of Rights. On behalf of the Department of Defense, I greatly appreciate your time and input.

Robert H. McMahon

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