

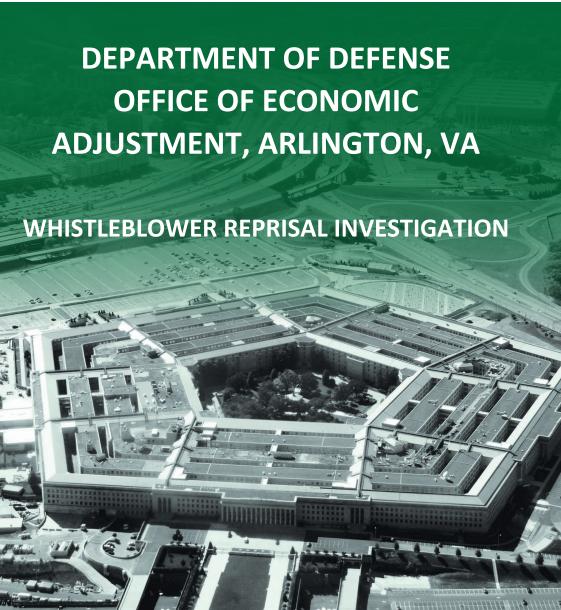
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INSPECTOR GENERAL

U.S. Department of Defense

January 3, 2018





INTEGRITY ★ EFFICIENCY ★ ACCOUNTABILITY ★ EXCELLENCE

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WHISTLEBLOWER REPRISAL INVESTIGATION

DEPARTMENT OF DEFENSE OFFICE OF ECONOMIC ADJUSTMENT, ARLINGTON, VA

I. EXECUTIVE SUMMARY

We conducted this investigation in response to allegations filed with the Department of Defense (DoD) Hotline by (Complainant), sub-contractor, DoD Office of Economic Adjustment (OEA), Arlington, VA, that Leidos, Inc., (Leidos) non-selected her for inclusion on a bridge contract in reprisal for her making protected disclosures to company and Government officials. Complainant was a second-tier subcontractor hired by under a subcontract issued by the prime contractor, Leidos.

We determined that Complainant made two protected disclosures, one to a company official, and one to a Government official. We also determined that after Complainant's protected disclosures, Leidos took actions against Complainant by non-selecting her for contract continuation. We further determined Leidos had knowledge of Complainant's protected disclosures.

We substantiated the allegation that Leidos non-selected Complainant for continuation on the bridge contract in reprisal for Complainant's protected disclosures, in violation of Title 10, United States Code, Section 2409 (10 U.S.C. 2409), "Contractor employees: protection from reprisal for disclosure of certain information," as amended by Section 827 of the National Defense Authorization Act for Fiscal Year 2013 (Pub. L. 112-239), and as implemented by Defense Federal Acquisition Regulation Supplement, Subpart 203.9, "Whistleblower Protections for Contractor Employees" (April 28, 2014).

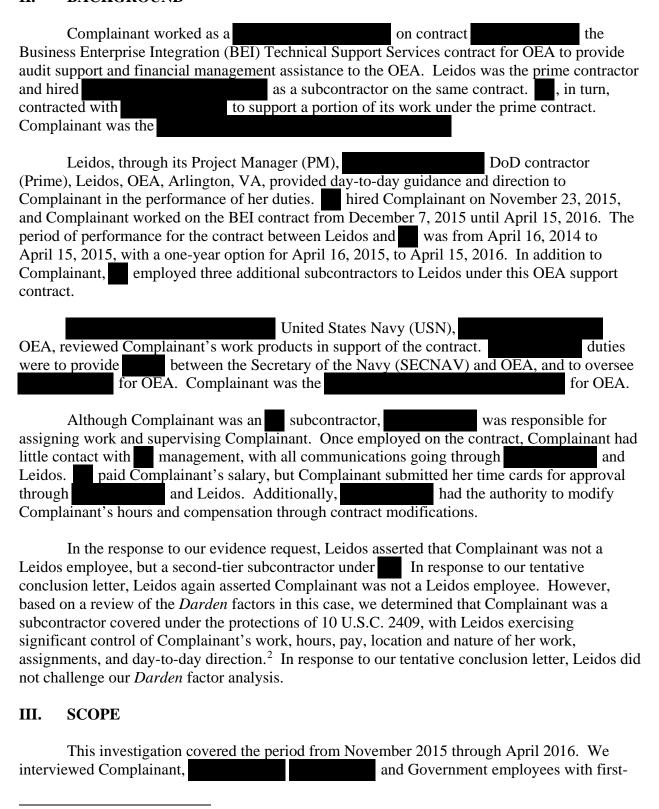
By a letter dated October 5, 2017, we provided Leidos the opportunity to comment on the preliminary report of investigation. We received Leidos' response on October 30, 2017. Leidos disagreed with our conclusions and requested that we revise our report and conclusion consistent with their response. After carefully considering Leidos' response, we amended various sections of the report, but did not alter our original conclusion.¹

We recommend that the Secretary of Defense:

- Consider appropriate action against Leidos for reprising against Complainant.
- Order Leidos to award compensatory damages (including back pay), employment benefits, and other terms and conditions of employment that would apply to Complainant in that position if the reprisal had not been taken.

¹ While we have included what we believe is a reasonable synopsis of Leidos' responses, we recognize that any attempt to summarize risks oversimplification and omission. Accordingly, we incorporated its comments where appropriate throughout this report and provided a copy of its full responses to the cognizant management officials together with this report.

II. BACKGROUND



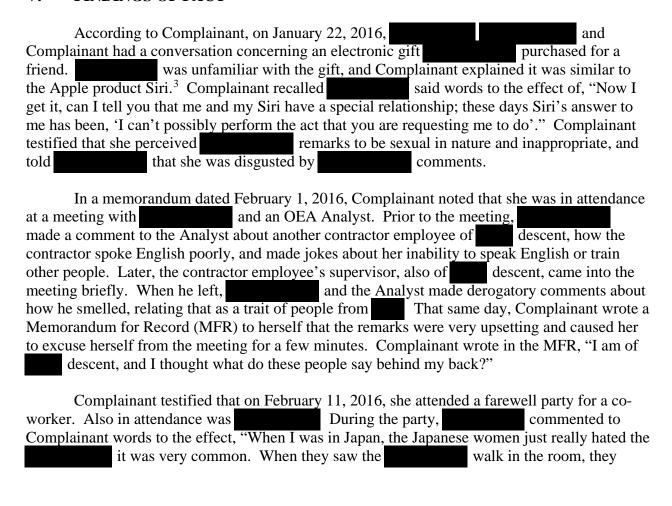
² The Darden Factor test arises out of *Nationwide Mutual Insurance Company v. Darden*, 503 U.S. 318 (1992) as a test to determine whether a worker is an independent contractor or an employee.

hand knowledge of the matters. We also reviewed documentary evidence provided by Leidos, Complainant, and witnesses, including personnel records and emails.

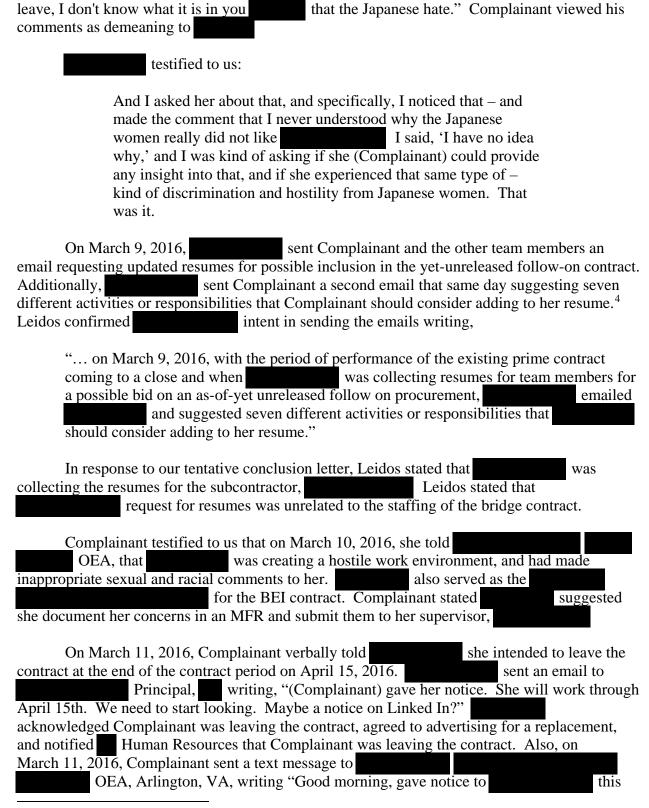
IV. STATUTORY AUTHORITY

The Department of Defense Office of Inspector General (DoD OIG) conducts whistleblower reprisal investigations involving employees of Defense contractors under Title 10, United States Code, Section 2409 (10 U.S.C. 2409), "Contractor employees: protection from reprisal for disclosure of certain information," as amended by Section 827 of the National Defense Authorization Act for Fiscal Year 2013 (Pub. L. 112-239), and as implemented by Defense Federal Acquisition Regulation Supplement, Subpart 203.9, "Whistleblower Protections for Contractor Employees" (April 28, 2014).

V. FINDINGS OF FACT

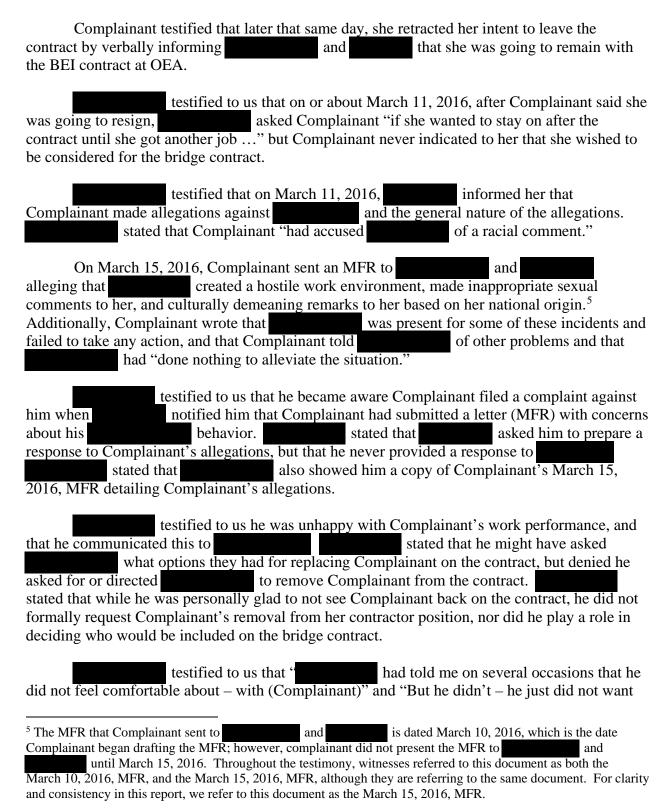


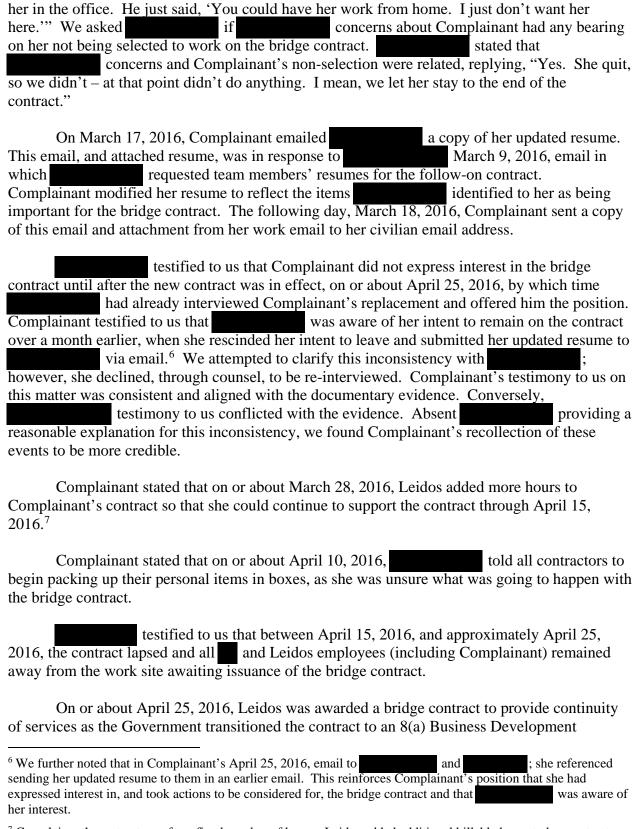
³ Siri is a computer program that works as an intelligent personal assistant and knowledge navigator as part of Apple Inc.'s operating systems. The feature uses a natural language user interface to answer questions, make recommendations, and perform actions by delegating requests to a set of Web services.



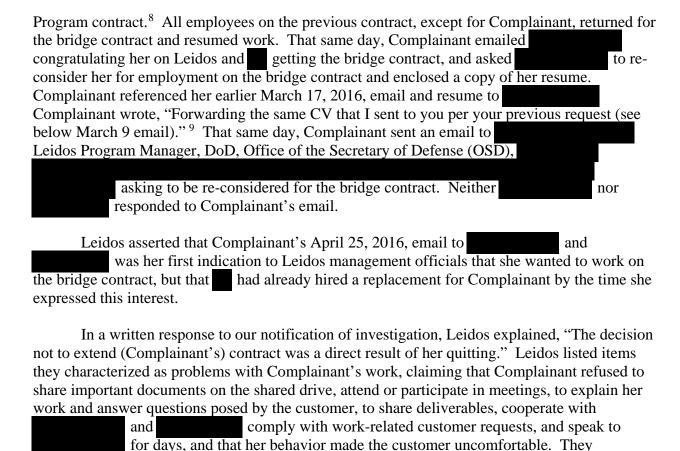
⁴ The follow-on contract was issued as a small business (8(a)) set aside making Leidos ineligible to bid for the work. Leidos was, however, awarded a six-month bridge contract to support the transition from a traditional to 8(a) contract.

AM, I will work through 4/15 (April 15, 1016). It's been an honor and a pleasure to work with you all." Complainant also informed the OEA office manager that she had given her notice, but would work through the end of the option year on April 15, 2016.





⁷ Complainant's contract was for a fixed number of hours. Leidos added additional billable hours to her contract on March 28, 2016, so that Complainant could perform more work under the contract.



Five employees worked under the Leidos controlled section of the BEI contract.

was a direct Leidos employee and the remaining four employees were subcontracted by Leidos. Complainant was the only person of this group not continued on the bridge contract.

concluded with, "Again, however, this did not factor into (Complainant's) absence from the contract extension. (Complainant's) absence related solely to her voluntary resignation." ¹⁰

VI. ANALYSIS

Under 10 U.S.C. 2409, reprisal is proven in a 2-step process. First, a preponderance of the evidence must establish that one or more protected disclosures could have been a contributing factor in a responsible management official's decision to discharge, demote, or take another unfavorable action against the employee who made the protected disclosures. The

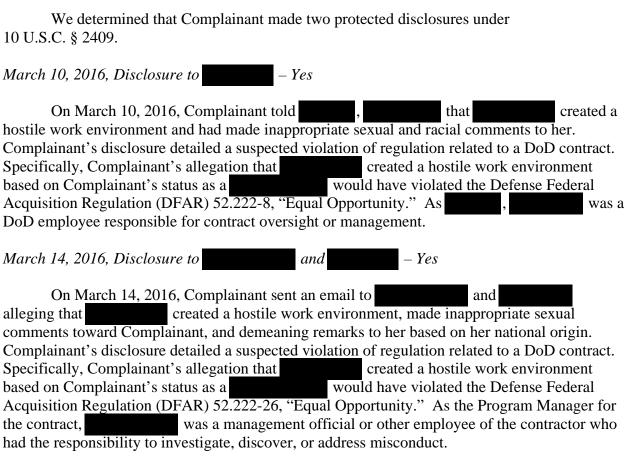
⁸ Title 13, Code of Federal Regulations, Part 124, established the 8(a) Business Development Program as a business assistance program for small disadvantaged businesses. The 8(a) Program offers a broad scope of assistance to firms that are owned and controlled at least 51% by socially and economically disadvantaged individuals.

⁹ A curriculum vitae (CV) is a written overview of a person's experience and other qualifications for a job opportunity. In this case, CV is synonymous with resume.

¹⁰ Given Leidos' position that Complainant's alleged performance deficiencies did not contribute to her non-selection for the bridge contract, we did not further evaluate those claims.

complaint is thus substantiated, unless clear and convincing evidence establishes that the contractor or subcontractor would have discharged, demoted, or taken or failed to take another action with respect to Complainant, absent the protected disclosure(s).

A. Did Complainant make a protected disclosure? Yes



As previously described, a preponderance of the evidence established that Complainant made two protected disclosures that she reasonably believed evidenced violations of regulation related to a DoD contract.

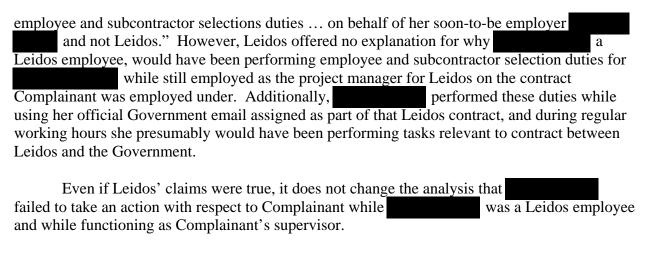
B. Did the contractor or subcontractor discharge, demote, or take or fail to take another action with respect to Complainant? Yes

We determined that Leidos did take or fail to take an action with respect to Complainant.

Non-Continuation on the Bridge Contract – Yes

Between March 17, 2016, when Complainant submitted her resume, and April 15, 2017, when the contract expired, failed to take action regarding Complainant's request for consideration on the bridge contract. We determined that action constituted an action under 10 U.S.C. 2409.

Complainant alleged on or about April 15, 2016, did not select her for continuation on the bridge contract. Conversely, decision concerning Complainant's employment; rather, Complainant took the action to resign her position over a month prior when she notified Leidos, and the Government customer that she was resigning her position, and that her last day of work would be April 15, 2016.
During our November 2, 2016, interview, the DoD OIG asked Complainant had made known her intention to continue on the bridge contract. denied Complainant ever indicated to her that she intended to stay on for the bridge contract. Counsel for Leidos wrote to DoD OIG investigators that Complainant did express interest in the bridge contract in her April 25, 2016, email to and but that was after the bridge contract was in place and a new person had been hired to replace Complainant.
testified to us that Complainant resigned her position on March 11, 2016, and that Complainant did not inform of Complainant's desire to continue on the bridge contract until April 25, 2016. However, documentary evidence collected during the investigation. Subsequent to November 2, 2016, interview, DoD OIG investigators re-interviewed Complainant and obtained additional documents showing Complainant sent an updated resume on March 17, 2016. Complainant testified she sent the email and resume to specifically to be considered for the bridge contract. Complainant explained that on March 9, 2016, sent her an email suggesting items Complainant should add to her resume to be competitive on the bridge contract.
On February 28, 2017, DoD OIG investigators contacted Leidos to schedule a second interview with to clarify her previous testimony. Leidos replied to our request stating declined to provide additional testimony. Consequently, we were unable to resolve the discrepancy between testimony and the documentary and testimonial evidence presented by Complainant showing that was aware of Complainant's intent to remain for the bridge contract. Similarly, in Leidos' response to our tentative conclusion letter, it offered no explanation for this discrepancy, despite being aware of the allegation against and the evidence supporting the allegation.
Further, denied taking any action with respect to Complainant's employment on the bridge contract; however, the evidence shows that made herself the point of contact for all the employees seeking employment on the bridge contract by sending out email requesting the employee resumes, suggesting changes to those resumes based on the content of the draft contract proposal, and collecting the updated resumes. testified to us that she later interviewed and made the job offer to Complainant's replacement on the contract, which further establishes as the responsible management official making employment decisions on the contract.
In response to our tentative conclusion letter, Leidos attempted to distance itself from actions stating that "Leidos had no role whatsoever in solicit resumes for for a follow-on contract," and " Leidos had no role in any hiring decisions regarding [Complainant] on either contract.



As previously described, a preponderance of the evidence established that Complainant took actions to be considered for the bridge contract.

C. Could a reasonable person conclude that one or more of the protected disclosures were contributing factors in the contractor or subcontractor's decision to take or fail to take an action with respect to Complainant? Yes

"Contributing factor" means any factor which, alone or in connection with other factors, tends to affect in any way the outcome of the decision. To determine whether a protected disclosure was a contributing factor in a decision to take or fail to take, or threaten to take or fail to take, any action, our analysis ordinarily weighs the following factors: knowledge of the protected disclosures on the part of the officer or employee involved in the decision and the decision's proximity in time to the protected disclosure. In most instances, these two factors together suffice to establish that a protected disclosure was a contributing factor. However, if knowledge and timing alone fail to establish that a disclosure was a contributing factor, any other circumstantial evidence may also be considered, such as the strength or weakness of the responsible management official's stated reasons for the action, whether the protected disclosure was personally directed at the responsible management official, or whether the responsible management official had a desire or motive to retaliate against the complainant.

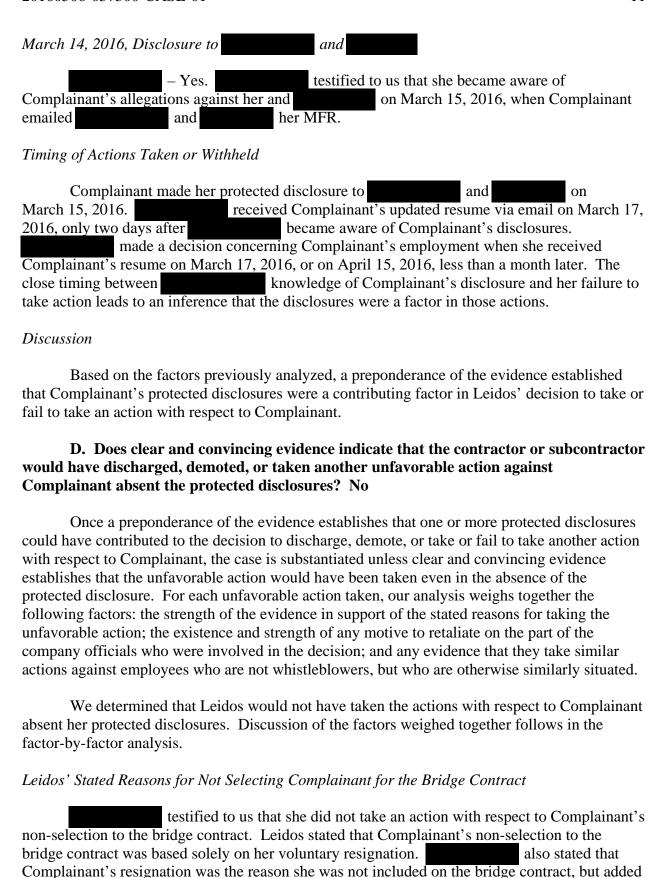
We determined that Complainant's protected disclosures were a contributing factor in Leidos' failure to take actions with respect to Complainant. Discussion of the factors weighed together follows the factor-by-factor analysis below.

Knowledge

March 10, 2016, Disclosure to

- Yes.

testified to us that she became aware of on March 11, 2016, when called into his office and informed her. Complainant emailed her MFR.



that dissatisfaction with Complainant's performance and demeanor influenced her actions concerning Complainant's employment on the bridge contract.

Leidos provided us with several concerns regarding Complainant's work performance, which might have given them grounds to non-select Complainant for the bridge contract. Leidos alleged that twice requested Complainant provide training to OEA employees on a civilian pay test Complainant developed, but that Complainant refused each time; that Complainant refused to put dates on a data call submission which resulted in re-work and resubmission of the data call; that Complainant had a poor working relationship with and she refused to perform tasks he requested of her; that Complainant occasionally refused to informed about the status of her work, , refused to keep talk to would walk out of meetings or simply refuse to attend, and that Complainant did not document meetings she had with Government employees. However, Leidos asserted to us that none of those items influenced her non-selection to the bridge contract, writing, "Again, however, this did not factor into (Complainant's) absence from the contract extension. (Complainant's) absence related solely to her voluntary resignation." Accordingly, we determined that these alleged performance concerns were not factors in Complainant's non-selection to the bridge contract.

As previously discussed, Complainant immediately reversed her temporary decision to and other OEA officials of her decision to stay, leave the contract, orally notified and subsequently submitted her resume to a few days later. In response to our tentative conclusion letter, Leidos claimed Complainant did not rescind her resignation to or to any other persons; however, it offered no evidence of this, other than declaration. As explained in the finding of fact section of this report, we found Complainant's testimony to be more credible than that of Additionally, although Leidos provided us with a declaration it obtained from as part of its response to our tentative conclusion letter, we note that Leidos has refused to make a former Leidos supervisory employee, available to us for a follow-up interview under oath concerning the allegations. The evidence supports that Complainant submitted her resume for inclusion on the contract, that she modified her resume to reflect specific skills sought on the bridge contract, and that was aware of Complainant's intent to work on the bridge contract.

Further, the record shows that Leidos requested additional hours for Complainant to work on the contract when it added hours on March 28, 2016. Had Leidos actually had concerns about Complainant's performance and conduct, as it claimed, it is unlikely that it would have sought and obtained additional billable hours for Complainant to perform work on the contract.

Finally, in response to our tentative conclusion letter, Leidos claimed that Complainant's non-selection to the bridge contract was an action taken by and not by Leidos; however, the evidence supports a different conclusion. All actions concerning hiring, selections and employment flowed through who was a Leidos employee. We found no evidence of any direct communication between and Complainant subsequent to her hiring. Leidos additionally claimed that was in no position to effect a reprisal. We disagree.

At that time a Leidos supervisor, was positioned directly between Complainant and and was positioned to take or not take actions concerning

Complainant. Additionally, testified to us that did not want Complainant on the contract and this influenced her decision not to include Complainant on the bridge contract.

We determined that Leidos would not have discharged, demoted, or taken or failed to take another action with respect to Complainant absent her protected disclosures. Discussion of the factors weighed together follows in the factor-by-factor analysis.

Motive

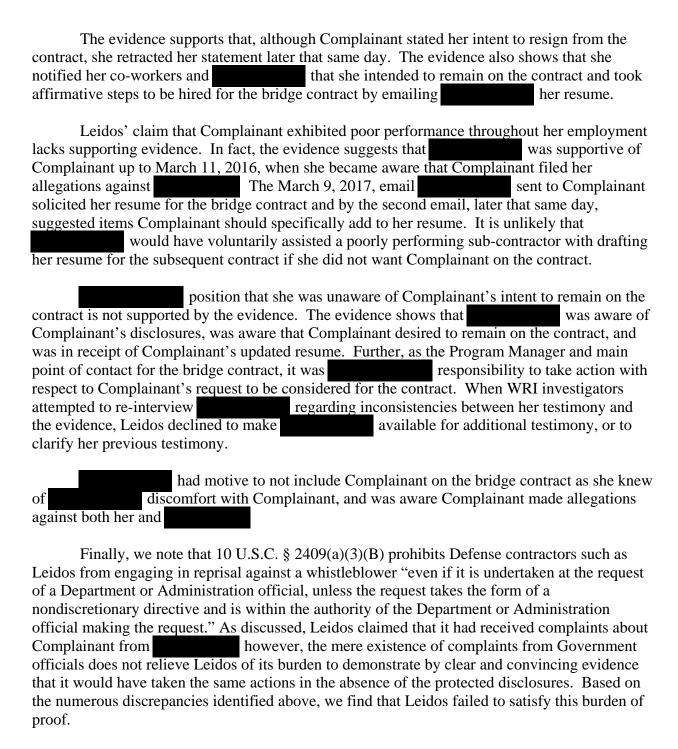
We found that and Leidos had motive to exclude Complainant from the
contract. Complainant made allegations against who was both the
to OEA, and the functional customer of the Leidos contract. Further, both
made aware that Complainant filed a complaint against him, and shared
with him the content of her complaint. told that he was displeased
with Complainant's performance on the contract, and uncomfortable being around Complainant.
Although denied ever asking to remove Complainant from the
contract, he told investigators that he may have inquired of about the process to
remove Complainant, and that he was personally glad to not see Complainant back on the
contract. testified she was aware of feeling towards Complainant,
and that opinion of Complainant impacted her decision not to include
Complainant on the bridge contract. It is more likely than not that knowledge
of the allegations Complainant filed against stated concerns about
Complainant, and desire to preserve the working relationship between Leidos,
and motivated to exclude Complainant from the contract.
Additionally, we noted that in Complainant's March 15, 2016, disclosure, Complainant made allegations against Specifically, that was present when made inappropriate comments and failed to take any action, and that Complainant had disclosed other problems directly to nothing to alleviate the situation." Complainant sent this disclosure to and This disclosure cast in a negative light, and may have provided motivation for to reprise against Complainant.
Disparate Treatment
The OEA contract managed by employed Complainant and three other subcontractors. Testimony and records show that and the three other sub-

VII. **DISCUSSION**

of the team that was not selected for continuation.

Weighed together, the evidence analyzed above does not clearly and convincingly establish that Leidos would have discharged, demoted, or taken another unfavorable action against Complainant absent the protected disclosures.

contractors all were hired to perform work on the bridge contract. Complainant was the only one



Weighed together, the evidence analyzed above does not clearly and convincingly establish that Leidos would have discharged, demoted, or taken another unfavorable action against Complainant absent the protected disclosures.

Accordingly, in the absence of clear and convincing evidence to the contrary, we conclude that Leidos non-selected Complainant for continuation on the bridge contract in reprisal for Complainant's protected disclosures.

VIII. CONCLUSION

We conclude that:

Leidos non-selected Complainant for continuation on the bridge contract in reprisal for her protected disclosures.

We recommend that the Secretary of Defense:

- Consider appropriate action against Leidos.
- Order Leidos to award compensatory damages (including back pay), employment benefits, and other terms and conditions of employment that would apply to Complainant in that position if the reprisal had not been taken.

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