



**INSPECTOR GENERAL**  
**DEPARTMENT OF DEFENSE**  
4800 MARK CENTER DRIVE  
ALEXANDRIA, VIRGINIA 22350-1500

December 14, 2017

MEMORANDUM FOR COMMANDER, U.S. EUROPEAN COMMAND  
ASSISTANT SECRETARY OF DEFENSE (HEALTH AFFAIRS)  
DIRECTOR, DEFENSE FINANCE AND ACCOUNTING SERVICE  
DIRECTOR, DEFENSE HEALTH AGENCY  
NAVAL INSPECTOR GENERAL  
AUDITOR GENERAL, DEPARTMENT OF THE ARMY  
AUDITOR GENERAL, DEPARTMENT OF THE AIR FORCE

SUBJECT: Audit of Followup of Delinquent Medical Service Account Audits  
(Project No. D2018-D000CL-0069.000)

We plan to begin the subject audit in December 2017. Our objective is to determine whether the Office of the Under Secretary of Defense (Health Affairs), Defense Health Agency, Navy Bureau of Medicine and Surgery, U.S. Army Medical Command, and Air Force Surgeon General implemented actions to correct problems identified in prior DoD OIG reports related to the collection of outstanding balances of medical service accounts. Further, we will summarize systemic issues regarding delinquent medical service accounts. We will consider suggestions from management on additional or revised objectives.

We will perform the audit at Defense Health Agency, U.S. Army Medical Command, Brooke Army Medical Center, William Beaumont Army Medical Center, Landstuhl Regional Medical Center, Portsmouth Naval Medical Center, and David Grant Medical Center. We may identify additional locations during the audit.

Please provide us with a point of contact for the audit within **7 days** of the date of this memorandum. The point of contact should be a Government employee—a GS-15, pay band equivalent, or the military equivalent. Send the contact's name, title, grade/pay band, phone number, and e-mail address to [aud-colu@dodig.mil](mailto:aud-colu@dodig.mil).

You can obtain information about the Department of Defense Office of Inspector General from DoD Directive 5106.01, "Inspector General of the Department of Defense (IG DoD)," April 20, 2012, as amended; DoD Instruction 7600.02, "Audit Policies," October 16, 2014, as amended; and DoD Instruction 7050.03, "Office of the Inspector General of the Department of Defense Access to Records and Information," March 22, 2013. Our website is [www.dodig.mil](http://www.dodig.mil).

If you have any questions, please contact [REDACTED]  
[REDACTED]  
[REDACTED]

A handwritten signature in dark ink, appearing to read 'TAWA', followed by a long horizontal line extending to the right.

Timothy Wimette  
Deputy Assistant Inspector General  
Acquisitions, Contracts, and Sustainment