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> COMDTINST 7010.13 08 JAN 1991

COMMANDANT INSTRUCTION 7010.13

Subj: Pay Telephone Long Distance Service Contracts

Ref: (a) NAVRESSO Contract NNA-250-90-C-0026

(b) NAVRESSO Contract NNA-250-90-C-0027 1.

- 1. <u>PURPOSE</u>. This Instruction provides information and establishes policy regarding participation in the subject contracts.
- 2. <u>BACKGROUND</u>. Commissions from pay telephones located on Coast Guard property are authorized as concession revenue for the Coast Guard Exchange System (CGES). References (a) and (b) are contracts into which the Navy Resale and Services Support System (NAVRESSO) has entered with the U. S. Sprint Communications Corporation (Sprint) and the MCI Telecommunications Corporation (MCI), respectively. Each contract became effective 2 July 1990 for a period of five years and established an agreement under which the company would provide long distance services for Navy, Marine Corps and Coast Guard shore units.
- 3. <u>DISCUSSION</u>. All Coast Guard units having or needing pay telephones, and included within the geographical coverage of one of these contracts, are to take appropriate steps to commence receiving services as soon as possible. The following provides further background and implementation information.

COMDTINST 7010.13 08 JAN 1991

- 3. a. The MCI contract covers units in all States except Connecticut, plus Puerto Rico. For each unit included in the contract, CGES receives a commission of \$5.53 per day per telephone times the number of telephones at the unit, or 35.11 percent of the actual long distance service revenue generated, whichever is greater.
 - b. The Sprint contract covers units in Connecticut. For each unit included, CGES receives a commission of 26.21 percent of the long distance service revenue generated.
 - c. Lump-sum commission payments to Commandant (G-PXM) are made monthly by each company. Redistributions subsequently are made quarterly by Commandant (G-PXM).
 - (1) Exchanges receive 100 percent of the commissions received from pay telephone usage at their units.
 - (2) The Headquarters Morale, Welfare and Recreation (MWR) Account receives all other commissions, that is, 100 percent of those received for pay telephone usage at units which do not have exchanges. These funds are included in MWR profit sharing.
 - d. The following units are those which initially were included in the contracts. All are with MCI except for Group Long Island Sound, which is covered by Sprint.

Base South Portland CCGD Nine
SuprtCen Boston MSO Cleveland
Air Station Cape Cod Group Buffalo
Group Long Island Sound Group Detroit

Base Mayport Group Sault Ste Marie
Base Miami Beach Air Station Traverse City

Air Station Miami Base Milwaukee

Station St Petersburg Air Station San Diego

Air Station Clearwater
ATC Mobile
Base Mobile
SuprtCen San Pedro
SuprtCen Alameda
Group Astoria

SuprtCen New Orleans Air Station Port Angeles

Base Galveston Base Honolulu

MSO Houston Air Station Barbers Point

e. Any unit having one or more pay telephones, and units presently without but needing pay telephone service, can be added to the applicable contract for its location. The contracts are not limited to the units listed above.

3. f. MCI contacts:

Ms. Beth Stiers (703) 415-6593 Ms. Beth Robertson (703) 415-6504 Ms. Diane Alpaio (703) 415-6612

MCI Telecommunications Corporation 1200 South Hayes Street Arlington, VA 22202

b. U. S. Sprint contact:

Mr. Kevin Gordon (703) 904-2061

U.S. Sprint Communications Company 13221 Woodland Park Road Herndon, VA 22071

- 4. <u>PROCEDURES</u>. The following must be considered or performed in addition to contacting the appropriate telephone company.
 - a. A unit which currently has pay telephone long distance service under an independently entered contract must ensure that contract can be terminated. This frequently is possible with notice, such as 30 days. If unable to do so, plan to switch to the MCI or Sprint contract when the existing agreement expires.
 - b. A unit which has no pay telephones and desires one or more, or a unit which is in need of additional pay telephones, must prepare usage predictions; the number and average length, in minutes, of long distance calls which will be made monthly. Back-up information, particularly personnel statistics, should be included as justification. It will be best, however, to discuss individual situations with the appropriate telephone company to determine exactly the information required.
 - c. A unit which is not included in paragraph 3.d., above, must request that the telephone company coordinate with NAVRESSO to include the unit in a modification to the contract.
 - d. Units with exchanges must designate all on-board pay telephones as exchange concessions.

COMDTINST 7010.13 08 JAN 1991 4.

- 4. e. Each unit receiving the contract services must designate a point of contact who can be conveniently reached by telephone company representatives. The contact's name and work telephone number is to be provided to both the telephone company and Commandant (G-PXM-3). Notification of new designees must be made as changes occur.
- 5. <u>ACTION</u>. Area and district commanders, commanders of maintenance and logistics commands, unit commanding officers and Commander, CG Activities Europe are to ensure compliance with the provisions of this Instruction.

/s/ G. D. PASSMORE Chief, Office of Personnel and Training