



INSPECTOR GENERAL
DEPARTMENT OF DEFENSE
4800 MARK CENTER DRIVE
ALEXANDRIA, VIRGINIA 22350-1500

July 31, 2013

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Audit of Military Services' Delinquent Medical Service Accounts
(Project No. D2013-D000CL-0182.000)

We plan to begin the subject audit in August 2013. Our objective is to determine whether the Military Services and selected Military Treatment Facilities are effectively managing medical service accounts that are delinquent by 181 days or more. Specifically, we will determine whether the Military Treatment Facilities properly manage delinquent accounts over 181 days by effectively transferring the debt to the appropriate debt collection agency or by actively pursuing collection. We will consider suggestions from management on additional or revised objectives.

We will perform the audit at U.S. Army Medical Command, U.S. Navy Bureau of Medicine and Surgery, and U.S. Air Force Office of the Surgeon General. We may identify additional locations during the audit.

Please provide us with a point of contact for the audit within **10 days** of the date of this memorandum. The point of contact should be a Government employee—a GS-15, pay band equivalent, or the military equivalent. Send the contact's name, title, grade/pay band, phone number, and e-mail address to audcolu@dodig.mil.

You can obtain information about the Department of Defense Office of Inspector General from DoD Directive 5106.01, "Inspector General of the Department of Defense (IG DoD)," April 20, 2012; DoD Instruction 7600.02, "Audit Policies," April 27, 2007; and DoD Instruction 7050.03, "Office of the Inspector General of the Department of Defense Access to Records and Information," March 22, 2013. Our website is www.dodig.mil.

If you have any questions, please contact [REDACTED]

A handwritten signature in blue ink, reading "Alice F. Carey", is positioned above the typed name.

Alice F. Carey
Assistant Inspector General
Contract Management and Payments

DISTRIBUTION:

ASSISTANT SECRETARY OF DEFENSE (HEALTH AFFAIRS)
DIRECTOR, DEFENSE FINANCE AND ACCOUNTING SERVICE
ASSISTANT SECRETARY OF THE AIR FORCE (FINANCIAL MANAGEMENT AND
COMPTROLLER)
NAVAL INSPECTOR GENERAL
AUDITOR GENERAL, DEPARTMENT OF THE ARMY
DIRECTOR OF OPERATIONS, AIR FORCE AUDIT AGENCY
DIRECTOR, TRICARE MANAGEMENT ACTIVITY
U.S. NAVY, SURGEON GENERAL AND CHIEF, BUREAU OF MEDICINE AND
SURGERY
SURGEON GENERAL AND COMMANDING GENERAL OF THE UNITED STATES
ARMY MEDICAL COMMAND
U.S. AIR FORCE SURGEON GENERAL