



## VIP visit

Members of the 347th Recruiting Squadron met with the Honorable Lisa S. Disbrow, Acting Under Secretary of the Air Force, in conjunction with her visit to Chicago for the Arnold Air Society National Conclave, April 6. Disbrow discussed recent changes to Air Force programs and challenges facing Airmen. From left are: Master Sgt. Thomas Atwood, Tech. Sgt. Pierre Rodriguez, Tech. Sgt. Kosta Eliopoulos, Master Sgt. Consuelo Hummons, Disbrow, Staff Sgt. Samantha Dougherty, Tech. Sgt. Jacques English, and Maj. Emilio Talipan. (U.S. Air Force photo)

# Solutions available for TRICARE issues

The Air Force Recruiting Service Inspector General's Office has discovered a number of recruiters and their families have TRICARE bills that have been sent to collection agencies. Many people have paid the bill rather than fix the issue, but unfortunately, the problem will continue to occur until the billing mistake is addressed.

Several of these problems occur because dependents have mistakenly been enrolled into TRICARE Standard and not

TRICARE Prime (or TRICARE Prime Remote). These issues can be easily corrected.

It is the responsibility of the Managed Care Support Contractor's Customer Service Department to handle these concerns promptly. They also work to educate providers about sending active duty personnel to collections. The

'TRICARE' continued on Page 2



### Aboard a C-17

Staff Sgt. Jessica Kosisky, 314th Recruiting Squadron line officer monitor, and Staff Sgt. Jonathan Castroman, line officer recruiter, conducted their Delayed Entry Program commander's call aboard a C-17 Globemaster at Joint Base McGuire-Dix-Lakehurst, New Jersey, April 23. DEP members visited the 6th Airlift Squadron and conducted a question and answer session with a C-17 pilot. From left are Kosisky, Gilbert Miller, William Aquilino, Evan Gotthold, Phyllis Ko, Kyle Fleischer, and Castroman. Miller, Aquilino and Gotthold are remotely piloted aircraft pilot selects, Ko is a pilot select and Fleischer is a mechanical engineer applicant. (U.S. Air Force photo)

### 'TRICARE' continued from Page 1

Defense Health Agency can take administrative action and sanction the provider if the services were for the active duty service member.

If you have TRICARE billing issues, please contact the MCSC Customer Service Department for your area:

TRICARE South – Humana Military: 877-444-5445 (Prime) or 877-249-9179 (Prime Remote)

TRICARE West – UnitedHealthcare: 877-988-9378 (Prime) or 888-571-5232 (Prime Remote)

TRICARE North – Health Net Federal Services: 877-874-2273 (Prime and Prime Remote)

Additionally, Sheila Norris, TRICARE North – Health Net Federal Services, has volunteered to help any and all recruiters and their families correct any TRICARE billing issues. She has a wealth of knowledge and experience and can be reached at 916-985-5721, or [Sheila.A.Norris@healthnet.com](mailto:Sheila.A.Norris@healthnet.com).



### 368th RCS change of command

Lt. Col. William Parker assumed command of the 368th Recruiting Squadron in a ceremony at the Hill Air Force Base, Utah, Aerospace Museum, April 10. From left are Col. Dennis Tucker, 372nd Recruiting Group commander, who presided over the ceremony; Master Sgt. Robby Kindernay, 368th RCS first sergeant; Parker; and Lt. Col. Elizabeth Boll, who relinquished command of the squadron. Boll was presented with a Meritorious Service Medal at the ceremony. (U.S. Air Force photo/Todd Cromar)



### Congratulations, lieutenant

LEFT – Second Lt. Jose Rosario invited Lt. Col. Danny DeKinder, 339th RCS commander, to commission him at Maxwell Air Force Base, Alabama, April 16. Rosario was formerly an enlisted accessions recruiter in Benton Harbor, Michigan, with the 339th RCS, and later detailed as a line officer recruiter. BELOW – DeKinder poses for a photo with the newly commissioned Rosario and his family. Rosario will be a space launch control officer at Cape Canaveral, Florida. (U.S. Air Force photos)





### Recruiters take on Fenway

Members of the 319th Recruiting Squadron attended the Boston Red Sox opening day at Fenway Park, April 13. Col. Michael Vogel, 66th Air Base Group commander at Hanscom Air Force Base, Massachusetts, conducted a swear-in ceremony before the game for 24 members of the Delayed Entry Program from B-, E- and F-Flights, shown below after the ceremony. LEFT – Airmen from Hanscom join the 319th RCS team along the “Green Monster” wall as the flag drops for the national anthem. (U.S. Air Force photos/Mark Herliny)



From left, Robert Craft, owner of the New England Patriots; Jonathan Craft, Patriots president; Staff Sgt. Samuel Harris, 319th RCS; Bill Belichick, Patriots head coach; and Tom Brady, Patriots quarterback, walk on the field during pre-game ceremonies. (U.S. Air Force photo/Mark Herliny)





Tech. Sgt. Byron Lawson, 343rd Recruiting Squadron, talks to Millard South High School band students about the Air Force as part of the Heartland of America Band's visit to the school April 14. Lawson coordinated the event to show students about the various opportunities in the Air Force. (U.S. Air Force photo/Staff Sgt. Rachelle Blake)

## Recruiter teams up with Heartland of America Band

By Staff Sgt. Rachelle Blake  
55th Wing Public Affairs

MILLARD, Nebraska – An Air Force recruiter from the 343rd Recruiting Squadron teamed up with the Heartland of America Band to make a special visit to Millard South High School April 14.

The event, organized by Tech. Sgt. Byron Lawson, took place in Millard, roughly 20 minutes northwest of Offutt Air Force Base.

“In addition to the recruiter’s message about Air Force career opportunities, we were able to display, through our performance, the excellence carried out in every career field of our Air Force every day,” said Staff Sgt. Anthony Schmaus, HOAB bassist and operations representative.

This was the band’s fifth school visit in the past three months.

Lawson and four of the band members spent the first part of the morning with the high school’s band where they answered questions and played a few songs.

“This was a great opportunity for me to bring something different to the school besides traditional recruiting,” Lawson said. “It was great for the students to get involved and for them to see there are other jobs in the Air Force besides the

traditional careers like security forces or my old job, aerospace flight equipment.”

Following the smaller session, the full band performed for a larger audience of approximately 150 students in the school auditorium.

“The best part of the day was being able to represent the Air Force in such a unique and positive way,” Schmaus said. “This one performance might be the only time these kids will ever see a military member up close and personally, and hopefully we left a good impression that will stay with them throughout their lives.”

According to one student, their goal was met.

“I thought the show was amazing,” said Sara Collins, a 10th grader. “You couldn’t help but want to get up and clap your hands and dance. They made it so fun and upbeat; everyone was having a good time.”

The band also held a similar performance at Millard West High School April 16.

“This is our first visit to the Millard high schools in a few years,” Schmaus said. “We often visit schools throughout Nebraska as part of our community outreach mission. We try to do these types of performances as often as we can to provide a positive impact on the youth in our touring area.”



### Visiting F-Flight

Leadership from the 372nd Recruiting Group and 368th Recruiting Squadron did a site visit with the 368th RCS F-Flight in Las Vegas, April 13, to see hometown shipping and visit local recruiters. ABOVE – From left and going clockwise: Tech. Sgt. Michael Reynolds, 368th RCS; Chief Master Sgt. Paul Gallagher, 372nd RCG superintendent; Lt. Col. William Parker, 368th RCS commander; Tech. Sgt. William Watson, 368th RCS; Tech. Sgt. Peter Canlas, 368th RCS F-Flight chief; Tech. Sgt. Roberto Salinas-Jimenez, 368th RCS; Col. Dennis Tucker, 372nd RCG commander; and Tech. Sgt. Patrick Vogel and Tech. Sgt. Vaulta Hanni, 368th RCS. (U.S. Air Force photo/Senior Master Sgt. Carmelo Vegamartinez)



Col. Dennis Tucker (left), 372nd RCG commander, swears future Airmen into active duty so they can ship to basic military training April 14. Next to Tucker is Tech. Sgt. William Watson and Tech. Sgt. Roberto Salinas-Jimenez of the 368th RCS. Leadership from the 372nd RCG and 368th RCS visited Las Vegas to see hometown shipping and visit local recruiters. (U.S. Air Force photo/Senior Master Sgt. Carmelo Vegamartinez)



### Visiting the 349th RCS

Brig Gen. James C. Johnson, Air Force Recruiting Service commander, visits with members of the 349th Recruiting Squadron at their headquarters at Tinker Air Force Base, Oklahoma, April 9. From left are Tech. Sgt. John Danne, operations; Staff Sgt. Kiley Beck, client service technician; Staff Sgt. Joseph T. Stingley, training/marketing NCO; Tech. Sgt. Victor Garcia, training/marketing NCO; Johnson; and Lt. Col. Brian Chellgren, 349th RCS commander. (U.S. Air Force photo)



### Great community support

Master Sgt. Anthony Pandina (left) and Tech. Sgt. Erich Marquardt of the 338th Recruiting Squadron present a certificate of appreciation to Matt Miller of Carl's Body Shop in Dayton, Ohio, April 22. The shop performed restoration work on a trailer that had been planned for scrap, and had it ready in record time for an event. (U.S. Air Force photo)



### **CAP Awards Banquet**

Lt. Col. Robert Firman, 344th Recruiting Squadron commander, stands with Staff Sgt. Antwan Williams at the Civil Air Patrol Texas Wing Awards Banquet at the DFW Marriott Hotel in Dallas, April 18. Firman was a guest speaker at the banquet, which hosted all CAP detachments in the state. Williams, the enlisted accessions recruiter in Arlington, Texas, was on hand with a booth set-up and answered recruiting-related questions from cadets throughout the day. There were more than 400 attendees. (U.S. Air Force photo)



### **Family ties**

Master Sgt. Daniel Richard, 341st Recruiting Squadron D-Flight recruiter in Austin, Texas, stands with his stepson, Airman Basic Ryan Maher, at Maher's Basic Military Training graduation at Joint Base San Antonio-Lackland, Texas, April 10. Richard recruited his stepson, who will serve in the fire protection career field. (U.S. Air Force photo)

**On the air**

Tech. Sgt. William Hierholzer welcomed Lt. Col. Robert Firman, 344th Recruiting Squadron commander, to his radio show, "Good Morning, Goodfellow," at Lonestar 92.9 Studios in San Angelo, Texas, April 7. Hierholzer is assigned to G-Flight in San Angelo. The two spoke about recruiting topics in addition to news from nearby Goodfellow Air Force Base, followed by Hierholzer interviewing his commander. (U.S. Air Force photo)

**TDSP presentation**

Staff Sgt. Luis Rosario speaks to a class at Indiana University Purdue University in Fort Wayne, Indiana, about the Technical Degree Sponsorship Program, April 21. Rosario is a line officer recruiter assigned to the 339th Recruiting Squadron. (U.S. Air Force photo)



### **Car enthusiast gathering**

The 344th Recruiting Squadron C-Flight participated in the Nitto Auto Enthusiast Show at Global Life Park in Arlington, Texas, April 25. The squadron used its Raptor and mini jet for lead generation and awareness. The event showcased a car show and Formula Drift demonstrations for area car enthusiasts. Tech. Sgt. Louie Lozano is shown taking pictures with children at the mini jet. (U.S. Air Force photo)



### Presenting the colors

Members of the 311th Recruiting Squadron present the colors before the Pittsburgh Penguins playoff game at Consol Energy Center in Pittsburgh, April 20. From front to back are Staff Sgt. Cassandra Thornsby, Tech. Sgt. Sean Prouty, Staff Sgt. Christopher Beck and Staff Sgt. Justin Mulholland. (U.S. Air Force photo)



### Honored by the Pirates

Staff Sgt. Justin Mulholland, 311th Recruiting Squadron B-Flight, stands with Neil Walker, second baseman with the Pittsburgh Pirates at PNC Park in Pittsburgh, April 13. Mulholland was honored by the Pirates during a pre-game ceremony on opening day. (U.S. Air Force photo)



### HP marketing event

Prospective applicants were welcomed to a marketing event sponsored by the 318th Recruiting Squadron at TD Garden in Boston, April 14, during the final season game for the Boston Celtics. Two Air Force dentists and Dental Corps Health Professions Scholarship Program students spoke about their service, scholarships and experiences with the Air Force. From left are: Staff Sgt. Logan Parsons, 318th RCS health professions recruiter; Leela Patel, first-year student at Tufts School of Medicine; Capt. (Dr.) Ryan Gustafson, 66th Medical Squadron at Hanscom Air Force Base, Massachusetts; Dr. Ross Oates, comprehensive dentist; Capt. (Dr.) Julie Anderson, 66th MDS; Dr. Dennis Guadarrama, internal medicine resident, and Lindsey Guadarrama; 2nd Lt. Mitzi Liu, Tufts University, DC HPSP president; 2nd Lt. Jessica Liang, Tufts University DC HPSP; Dr. Sergio Ibarra, Tufts University; Senior Airman Lauren Parsons, 66th Comptroller Squadron; and Staff Sgt. Roberto Franco, 318th RCS HP recruiter. Boston won against the Toronto Raptors in the final seconds, propelling them to the playoffs. (U.S. Air Force photo)



### Certification

Tech. Sgt. Christopher S. Baiardi, 314th Recruiting Squadron D-Flight, receives his certification from Senior Master Sgt. Launia K. Terry-Hill, 314th RCS production superintendent, at a Delayed Entry Program commander's call in East Brunswick, New Jersey, April 21. (U.S. Air Force photo)



### Recruiting on ice

The 349th Recruiting Squadron D-Flight represented the Air Force during the Wichita Thunder's final game of the season in Wichita, Kansas, April 11. ABOVE – Col. Albert Miller, 22nd Air Refueling Wing commander at McConnell Air Force Base, Kansas, administered the swear-in ceremony. The recruiters standing with the Delayed Entry Program members are Tech. Sgt. Kevin Carey and Staff Sgt. Aaron Darden. BELOW – Tech. Sgt. Luis Davila was the “Hero of the Game” and also dropped the game puck. (U.S. Air Force photos)





### Mass PAST

The 314th Recruiting Squadron hosted its first mass special ops/ combat support testing at Joint Base McGuire-Dix-Lakehurst, New Jersey, April 17. Staff Sgt. Joshua Roesly, the 360th Recruiting Group special operations recruiting liaison, provided oversight of the testing under the new direction for the Physical Ability and Stamina Test. Nine of the 15 future Airmen were qualified and reserved jobs. (U.S. Air Force photo)



### Obstacles conquered

Tech. Sgt. Shaun Hartman and Master Sgt. Terrence Whitney of the 333rd Recruiting Squadron give the thumbs up after competing in the Beach Endurance Race at Patrick Air Force Base, Florida, April 10. The race included approximately 3.1 miles of obstacles such as flipping telephone poles, performing push-ups in the ocean and carrying ammunition cans of sand. (U.S. Air Force photo)